

# MIS SERVICE DEFINITIONS

Department of Aging and Disability Services  
State Unit on Aging

# 2021

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## Introduction

This document provides service definitions for Older Americans Act services funded with Titles III B, C-1, C-2, D and E as well as services delivered by the Connecticut Statewide Respite Care Program (CSRCP). Services illustrated in this document are divided into three sections, one that provides services funded by Titles III B, C-1, C-2 and D, one that provides caregiver services associated with the National Family Caregiver Support Program (NFCSP) as well as the Connecticut Statewide Respite Care Program, and one that outlines Title IIIB legal services. There are also sections that define sub-services and provide services by program. Service units are not considered delivered by the State Unit on Aging (SUA) unless they are recorded in Aging and Disability. To ensure accurate reporting, service deliveries and consumer information must be recorded in Aging and Disability within 45 days of the end of the report month.

Data elements that are necessary to record service deliveries successfully in Aging and Disability are outlined in this document and explained below.

**Care Program:** The care program that must be applied when delivering a particular service is provided in the column *Care Program* below the service definition.

**Fund Identifier:** The possible fund identifiers that may be recorded when delivering a particular service are provided in the column *Fund Identifier* below the service definition. There are two types of fund identifiers that may be used for certain services that are not identified in this document. They are fund identifiers associated with services that are tracked in Aging and Disability but are not paid for by the Area Agency on Aging and fund identifiers (contract fulfilled) associated with service units that are delivered beyond the terms of the contract/agreement the AAA has with service providers.

**Service:** Service names are listed in alphabetical order under each service section of the document. The service definition is provided below each name. Both traditional and self-directed caregiver services are defined in this document. Service definitions specify whether the delivery is made to the caregiver or the care recipient. All NFCSP services have the prefix NFCSP.

**Service Unit:** The service unit that is associated with a particular service is provided in parentheses next to the service name. This is the unit that must be used to calculate the monthly units received by a consumer.

**Sub-services:** Sub-services are listed in italic print below the service name. Definitions for all sub-services except those associated with NFCSP supplemental services are provided in this document in the section Sub-Service Definitions. Sub-services are listed in alphabetical order; the services for which they are associated are provided in parentheses. Sub-services associated with Title IIIB legal services are outlined separately.

Subservices (items) that may be recorded under NFCSP supplemental services are provided in the document *Guidelines for Delivering Supplemental Services and Sub-Services*. This document is updated as new items are added.

**Reciprocal Service:** Caregiver services that should be recorded as *reciprocal services* are indicated by *Reciprocal Service* next to the service unit. A reciprocal service is a service that is applied to the caregiver as a result of services delivered to the care recipient. All reciprocal services originate in the care recipient's service delivery record.

**Registration:** The column Registration below the service definition indicates whether the service requires a consumer registration or whether an aggregate service delivery is allowed. All aggregate deliveries must be approved by the SUA prior to service delivery. This approval is made on a case-by-case basis.

If a service requires a consumer registration, *individual* is specified in the column *registration*. Service deliveries for individual consumer registrations are made in the consumer record or in a roster.

The SUA has approved aggregate reporting for certain services. In these cases, the SUA issued an aggregate consumer name to which aggregate service data is applied. These names can only be used for the services designated by the SUA. These services have *approved aggregate consumer* illustrated in the "registration" column. Aggregate consumer names can only be issued by the SUA; no other formats intended to record aggregate data in Aging and Disability is permitted.

The SUA may approve aggregate reporting for some services without issuing an aggregate consumer name. These approvals are made on an individual basis. If the SUA has approved aggregate reporting and an aggregate consumer is not issued, aggregate totals are submitted to the SUA at the end of the year. In some cases, quarterly aggregate reporting may be requested. The SUA enters these service units at the end of the year in an Aging and Disability consumer group. These services are identified by *approved aggregate reporting* in the "registration" column.

**Service Definitions**  
**Titles III B, C1, C2 and D**

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**Application Assistance (One Contact)**

Application Assistance is the completion and filing of applications on behalf of consumers to address housing or other supports needed to divert individuals from unnecessary nursing home placement or to increase or maintain stability.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

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**Assisted Transportation (One Way Trip)**

Assisted Transportation provides assistance, including escort, to persons who have physical or cognitive difficulties that interfere with using regular vehicular transportation. ACL has specified that Assisted Transportation must involve a personal escort for the consumer, not just a helpful driver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Benefits Counseling (One Hour)**

This service helps elders in determining their eligibility for public assistance, assists in processing or completing forms and teaches about local, state, and federal tax benefits or credits.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

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**Benefits Education (One Session)**

Benefits education are educational programs designed to increase participants' awareness of available government and non-government programs that assist them in meeting their needs and solving their problems. These programs provide detailed service information, including eligibility requirements and places where services are delivered. To report this service aggregately, it must be approved by the SUA. Approval for aggregate reporting is given on a case-by-case basis.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Approved Aggregate Reporting</i>

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**Caregiver Counseling (One Hour)**

A service designed to support caregivers age 60 or older and assist them in their decision-making and problem solving. Counselors have the capacity to work with older adults, families, and caregivers and to understand and address the complex physical, behavioral, and emotional problems related to caregiving. This includes counseling to individuals or in group sessions. Counselors must be degreed and/or credentialed professionals licensed by the State of Connecticut and include: Psychiatrists, Psychologists, Psychiatric Nurse Practitioners, Therapists, Professional Counselors and Clinical Social Workers.

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Caregiver Counseling** (Continued) (One Hour)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Caregiver Support Groups Month** (One Session)

Support groups are led by a trained individual, moderator, or professional, as designated by the SUA, who facilitates caregiver groups in discussing their common experiences and concerns and developing a mutual support system. These support groups can help participants age 60 and older cope with issues that include isolation, role reversal, depression, change in social supports, relationship changes, how to advocate for the care recipient, etc. Support groups are typically held on a regularly scheduled basis and may be conducted in person, over the telephone, or online. Caregiver Support Groups do not include “caregiver education groups,” “peer-to-peer support groups,” or other groups primarily aimed at teaching skills or meeting on an informal basis without a facilitator who possesses training and/or credentials as required by the SUA.

Facilitators may include psychologists, licensed counselors, persons with a bachelor’s or master’s degree in social work. Facilitators can also include individuals who are certified through a SUA-approved, evidence-based practice program such as *Powerful Tools for Caregivers*, *Savvy Caregivers*, *REACH Community (Resources for Enhancing Alzheimer’s Caregivers Health in the Community)*, and *Stress-Busting Program for Family Caregivers*. This service is reported aggregately in the consumer group (Agency Name) Caregiver Support Group. This service records the number of caregiver support group sessions conducted by the provider and the number of consumers that attended such sessions for the report month.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Aggregate</i>

**Caregiver Support Groups YTD** (One Session)

Support groups are led by a trained individual, moderator, or professional, as designated by the SUA, who facilitates caregiver groups in discussing their common experiences and concerns and developing a mutual support system. These support groups can help participants age 60 or older cope with issues that include isolation, role reversal, depression, change in social supports, relationship changes, how to advocate for the care recipient, etc. Support groups are typically held on a regularly scheduled basis and may be conducted in person, over the telephone, or online. Caregiver Support Groups do not include “caregiver education groups,” “peer-to-peer support groups,” or other groups primarily aimed at teaching skills or meeting on an informal basis without a facilitator who possesses training and/or credentials as required by the SUA.

Facilitators may include psychologists, licensed counselors, persons with a bachelor’s or master’s degree in social work. Facilitators can also include individuals who are certified through a SUA-approved, evidence-based practice program such as *Powerful Tools for Caregivers*, *Savvy Caregivers*, *REACH Community (Resources for Enhancing Alzheimer’s Caregivers Health in the Community)*, and *Stress-Busting Program for Family Caregivers*. This service is reported aggregately in the consumer group (Agency Name) Caregiver Support Group. This service records the number of year-to-date caregiver support group sessions conducted by the provider and the year-to-date number of unduplicated consumers that attended such sessions as of the report month.

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Caregiver Support Groups YTD** (Continued) (One Session)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Aggregate</i>

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**Caregiver Training** (One Hour)

Caregiver Training provides individuals age 60 or older with information to improve knowledge and enhance specific skills related to caring for older individuals. Training sessions may include skills related to home emergency planning and preparedness, medication and financial management, health and nutrition, including disease specific needs, communication with health care providers and other family members, and assistance with activities of daily living, such as bathing and dressing. Training may include the use of evidence-based programs; be conducted in person or on-line; and be provided in individual or group settings.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Care Transition Actions** (One Hour)

Care Transitions is a person-centered hospital discharge planning model and includes intervention aimed at reducing unnecessary hospital readmissions. Care Transitions is a process in which the associated actions may require multiple contacts with a consumer. More than one action may be addressed within a single consumer contact, but it is likely that more than one contact will be necessary to complete all the actions that achieve a care transition. A unit of care transition is recorded when any of the following actions are taken: 1) case finding/referral, 2) initial intake screen and demographic data entry, 3) initial hospital visit, 4) subsequent hospital visit(s), 5) initial home/community visit (within 24 - 48 hours), 6) home/community follow-up telephone contacts (on day 7 and day 14, and 7) quality management. Partial hours such as .25, .50, .75 may be recorded.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

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**Case Consultation** (One Contact)

Case consultation is collaborating and providing information, guidance, and assistance to another professional or provider who is seeking to assist a consumer or caregiver with long-term-care services and supports or benefits issues. Case consultation may be a general consultation on service delivery in Connecticut or nationally.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

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**Case Management** (One Hour)

Case Management is a service provided to an older adult, at the direction of the older adult or family member, by an individual who is trained or experienced in case management skills to assess needs and arrange, coordinate, and monitor a package of services that meets the individual's needs. This service includes activities and coordination such as: 1) a comprehensive assessment of the individual, including physical, psychological and social needs, 2) develop,

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Case Management** (Continued) (One Hour)

implement monitor and adjust a service plan in conjunction with the individual that uses formal services, including those from other plans, as well as informal services to meet the needs of the individual identified in the assessment, 3) coordinate and monitor service deliveries, 4) advocate on behalf of the individual for needed services or resources and, 6) conduct periodic reassessment, as required.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-B Waiver	Individual
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

**Chore** (One Hour)

Chore provides assistance to persons experiencing difficulties with activities such as heavy housework, yard work, sidewalk maintenance and minor home repairs.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-B Waiver	Individual
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

**Chronic Disease Self-Management Education Programs** (One Person Session)

*Evidence-Based Chronic Disease Mgmt*

*Non-Evidence-Based Chronic Disease Mgmt*

This service provides for the Chronic Disease Self-Management Education Programs (CDSME), the Chronic Pain Self-Management Program, Tomando Control de su Salud and the Diabetes Self-Management Program (DSMP) which are designed to help people with chronic diseases gain self-confidence in their ability to control their symptoms, take on health challenges and maintain control of their lives. Other self-management programs may be eligible upon approval by the SUA. To fund these programs under Title IIID they must be evidence-based programs and approved by the SUA.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Health Promotion NAPIS	Title III-B	Individual
Health Promotion NAPIS	Title III-D	Individual

**Cognitive Fitness** (One Hour)

This service provides cognitive training sessions to individuals with Alzheimer’s disease or related dementias in the form of cognitive workout “circuits” on the computer or in group training sessions that address clients’ cognitively weak areas as previously identified by a cognitive fitness trainer.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

**Companion** (One Hour)

*Travel*

Companion provides company to participants in a protective and supervisory capacity. It may



**Service Definitions**  
**Titles III B, C1, C2 and D**

**Companion** (Continued) (One Hour)

include escort to medical appointments, transportation incidental to such appointments and minor meal preparation and light housekeeping. However, the primary emphasis is on the provision of supervision and companionship. The sub-service travel is applied when a companion transports a consumer to and from appointments or accompanies the consumer to medical visits.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-B Waiver	Individual
Napis Title III	Title III-B	Individual

**Completed Care Transition** (One Transition)

A unit of Completed Care Transition is recorded to the consumer when every associated action in the care transition process has been completed **and** the consumer has successfully transitioned from hospital care to the community. These actions are case finding/referral, initial intake screen and demographic data entry, initial hospital visit, subsequent hospital visit(s), initial home/community visit (within 24 - 48 hours), home/community follow-up phone contact (on day 7 and day 14) and quality management. Each of these actions must be completed for a unit of completed care transition to be recorded.

Short-Term Support is the recorded service when a consumer has successfully transitioned to the community, but requires guidance, support, or case management due to a disruption of services or an immediate need.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B Waiver	Individual

**Congregate Meals** (One Meal)

*Breakfast Meal*

*Congregate Shelf Stable*

*Evening Meal*

*Restaurant*

*Weekend Meal*

Congregate meals are provided by a qualified nutrition provider to eligible participants or other eligible recipients in a senior community café, senior center, or some other congregate group setting. Each meal is served in a program that is administered by the SUA or AAA and meets all the requirements of the Older Americans Act (OAA). The meal must comply with the current Dietary Guidelines for Americans, which are published by the Secretaries of the U.S. Department of Health and Services and the U.S. Department of Agriculture and provides a minimum of one-third of the Dietary Reference Intakes. These guidelines are outlined in the current version of the Older Americans Act. The meal meets state and local food safety and sanitation requirements. Meals provided to individuals through means-tested programs may be included. (Source: OAA).

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-C1	Individual
Napis Title III	Title III-C1	Individual

**Service Definitions**  
**Titles III B, C1, C2 and D**

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**Congregate Meals Eligible No ID (One Meal)**

These meals are provided to participants for whom the café does not have identifying information. This category includes meals served to eligible participants who come to the café for a special event but are not expected to eat at the café again. Volunteers under 60 years of age could be included if it is allowed by Area Agency on Aging policy.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-C1*

Registration  
*Approved Aggregate Consumer*

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**Congregate Meals Non-Participant (One Meal)**

Congregate meals served to persons under the age of 60 who are not spouses of participants who are 60 years of age or older or otherwise eligible for the program, and meals served to staff and guests.

Care Program  
*Napis Title III*

Fund Identifier  
*Not Funded*

Registration  
*Approved Aggregate Consumer*

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**Congregate Nutrition Education (One Person Session)**

*In-Person Congregate*

*Telephone Congregate*

*Virtual Congregate*

Congregate Nutrition Education is an intervention targeting eligible adults and caregivers that uses information dissemination, instruction or training with the intent to support food, nutrition and physical activity choices and behaviors (as they relate to nutritional status) to maintain or improve health and address nutrition-related conditions. Educational content provided is consistent with the Dietary Guidelines for Americans and is culturally sensitive, regionally appropriate and considers personal preferences. Educational information and instruction encouraging sound dietary practices are provided to participants and delivered in-person, virtually or telephonically by nutrition staff. Congregate nutrition education is overseen by a registered dietitian or individual of comparable expertise including but not limited to a nutritionist, physician, diabetic educator, or nurse. Individuals with other types of training must be approved by the SUA to provide congregare nutrition education.

Nutrition education can be delivered to individuals that do not receive congregare meals through the Title III nutrition program. Participants or caregivers who receive congregare nutrition education, regardless if the presentation is delivered in person or virtually by nutrition staff, must complete a Consumer Registration Form or have a current consumer registration form on file in Aging and Disability. If the presentation is delivered in-person or through a remote platform (webinar, zoom, etc.), where a group of individuals are physically present onsite to watch the presentation, it is recorded to the In-Person Congregate sub-service. If the presentation is delivered virtually and the participant attends alone and remotely, it is recorded to the sub-service Virtual Congregate. If the presentation is delivered by a one-on-one telephone call, conference call or facetime call, it is recorded to the sub-service Telephone Congregate.

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Congregate Nutrition Education** (Continued) (One Person Session)

Distribution of hardcopy materials in conjunction with the nutrition presentation is encouraged but is not recorded as an additional unit of congregate nutrition education.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-C1</i>	<i>Individual</i>

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**Continuing Education** (One Person Session)

Continuing education provides older adults with an opportunity to acquire and/or improve their knowledge and skills through a formal or informal mechanism of meetings, training sessions, seminars and workshops.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**COVID NFCSP Bundled Food Purchase** (One Delivery)

This service is the purchase and delivery of bundled food items and basic necessities to individuals who are at risk of food insecurity due to the Coronavirus. Although a small number of basic necessities may be included in these packages, their intent is to provide food. A majority of items in the package must be food. These packages can be purchased from general food suppliers, food suppliers of other programs such as Head Start and from grocery stores that prepare pre-assembled and customized boxes of such items. No separate fees are charged to shop for food in these packages or to deliver them. This service is used to address the needs of individuals who live in areas that are not served by the Elderly Nutrition Program, where the Elderly Nutrition Program is working at full capacity, and where other programs must be supplemented because individuals are in need due to limited access of food and basic necessities as a result of the Coronavirus. This service must be recorded to the *(Agency Name) Supportive Services COVID* site in Aging and Disability.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**COVID Cong Participant Frozen Delivered Meal** (One Meal)

***Cong DRI Frozen Delivered***

***Cong Non-DRI Frozen Delivered***

Frozen meals that are delivered to congregate meal participants' homes when community cafes are closed due to the Coronavirus. All meals must meet local food safety and sanitation requirements. The provision of these meals does not require that they be eaten in a communal setting. Because this requirement is waived, Title III-C1 funds cannot be used to deliver these meals. Since these meals are delivered and consumed at the congregate participants' homes, they are provided with Title III-C2 or Title III-B funds. Frozen meals that meet the Dietary Guidelines for Americans are provided with Title III-C2 funds and are recorded to the subservice Cong DRI Frozen Delivered. Frozen meals that do not meet these guidelines must be provided with Title III-B funds and recorded to the subservice Cong Non-DRI Frozen Delivered. These frozen meals

**Service Definitions**  
**Titles III B, C1, C2 and D**

**COVID Cong Participant Frozen Delivered Meal** (Continued) (One Meal)

are delivered as the sole result of the Coronavirus. Meals are recorded in Aging and Disability service deliveries for the month in which meals are delivered to congregate participants' homes. Meals that are purchased in response to the Coronavirus but are not delivered to congregate participants are not recorded in Aging and Disability at this time.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	CARES Act-C2	Individual
CHSP	Title III-B	Individual
CHSP	Title III-C2	Individual
NAPIS Title III	CARES Act-B	Individual
NAPIS Title III	CARES Act-C2	Individual
NAPIS Title III	Title III-B	Individual
NAPIS Title III	Title III-C2	Individual

**COVID Cong Participant Frozen Pick-Up Meal** (One Meal)

**Cong DRI Frozen Pick-Up**

**Cong Non-DRI Frozen Pick-Up**

Frozen meals that congregate meal participants pick up at designated locations and take home to eat because regular ready-to-eat congregate meals cannot be provided as a result of community café closures due to the Coronavirus. All meals must meet local food safety and sanitation requirements. The provision of these meals does not require that they be eaten in a communal setting. Because this requirement is waived, Title III-C1 funds cannot be used to deliver these meals. Since these meals are picked up and consumed at the congregate participants' homes, they are provided with Title III-C2 or Title III-B funds. Frozen meals that meet the Dietary Guidelines for Americans are provided with Title III-C2 funds and are recorded to the subservice Cong DRI Frozen Pick Up. Frozen meals that do not meet these guidelines must be provided with Title III-B funds and recorded to the subservice Cong Non-DRI Frozen Pick-Up. These frozen meals are delivered as the sole result of the Coronavirus. Meals are recorded in Aging and Disability service deliveries for the month in which meals are picked up by congregate participants. Meals that are purchased but not picked up by congregate participants are not recorded in Aging and Disability at this time.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	CARES Act-C2	Individual
CHSP	Title III-B	Individual
CHSP	Title III-C2	Individual
NAPIS Title III	CARES Act-B	Individual
NAPIS Title III	CARES Act-C2	Individual
NAPIS Title III	Title III-B	Individual
NAPIS Title III	Title III-C2	Individual

**COVID Cong Participant Ready-To-Eat Delivered Meal** (One Meal)

**Cong DRI Ready Delivered**

**Cong Non-DRI Ready Delivered**

**Service Definitions**  
**Titles III B, C1, C2 and D**

**COVID Cong Participant Ready-To-Eat Delivered Meal** (Continued) (One Meal)

Meals that do not need preparation to be consumed and are delivered to congregate meal participants’ homes when regular congregate meals cannot be provided because of café closures due to the Coronavirus. These meals include hot, chilled and brown-bag meals; they do not include frozen or shelf- stable meals which need to be prepared before consumed. The provision of these meals does not require that they be eaten in a communal setting. Because this requirement is waived, Title III-C1 funds cannot be used to deliver these meals. Ready-to-eat meals that meet the Dietary Guidelines for Americans are provided with Title III-C2 funds and recorded to the subservice Cong DRI Ready Delivered. Ready-to-eat meals that do not meet the Dietary Guidelines for Americans are provided with Title III-B funds and recorded to the subservice Cong Non-DRI Ready Delivered. Meals are delivered as the sole result of the Coronavirus. Meals are not picked up by participants; ready-to-eat meals that participants pick up are recorded as a ‘COVID Cong Participant Ready-to-Eat Pick-Up Meal.’ Meals are recorded in Aging and Disability service deliveries for the month in which meals are delivered to congregate participants’ homes. Meals that are purchased in response to the Coronavirus but are not delivered to congregate participants are not recorded in Aging and Disability at this time.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	CARES Act-C2	Individual
CHSP	Title III-B	Individual
CHSP	Title III-C2	Individual
NAPIS Title III	CARES Act-B	Individual
NAPIS Title III	CARES Act-C2	Individual
NAPIS Title III	Title III-B	Individual
NAPIS Title III	Title III-C2	Individual

**COVID Cong Participant Ready-To-Eat Pick-Up Meal** (One Meal)

***Cong DRI Ready Pick Up***

***Cong Non-DRI Ready Pick Up***

Meals that are picked up at designated locations by congregate meal participants when regular congregate meals cannot be provided because of café closures due to the Coronavirus. These meals include hot, chilled and brown bag meals that do not need preparation; they do not include frozen or shelf stable meals which need to be prepared before consumed. Meals must meet the Dietary Guidelines for Americans. These meals are provided with Title III-C2 funds. Ready-to-eat meals that meet the Dietary Guidelines for Americans are provided with Title III-C2 funds and recorded to the subservice Cong DRI Ready Pick Up. Ready-to-eat meals that do not meet these guidelines are provided with Title III-B funds and recorded to the subservice Cong Non-DRI Ready Pick Up. Meals are delivered as the sole result of the Coronavirus. Meals are recorded in Aging and Disability service deliveries for the month in which they are picked up by congregate participants. Meals that are purchased in response to the Coronavirus but not received by congregate participants are not recorded in Aging and Disability at this time.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	CARES Act-C2	Individual
CHSP	Title III-B	Individual
CHSP	Title III-C2	Individual

**Service Definitions**  
**Titles III B, C1, C2 and D**

**COVID Cong Participant Ready-To-Eat Pick Up Meal** (Continued) (One Meal)

<i>NAPIS Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>CARES Act-C2</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>Title III-C2</i>	<i>Individual</i>

**COVID Cong Participant Shelf-Stable Delivered Meal (One Meal)**

***Cong DRI Shelf-Stable Delivered***

***Cong Non-DRI Shelf-Stable Delivered***

Meals that are delivered to congregate meal participants’ homes that can be stored safely at room temperature and eaten when regular congregate meals cannot be provided because of community café closures due to the Coronavirus. All meals must meet local food safety and sanitation requirements. The provision of these meals does not require that they be eaten in a communal setting. Because this requirement is waived, Title III-C1 funds cannot be used to deliver these meals. Shelf-Stable meals that comply with the Dietary Guidelines for Americans are provided with Title III-C2 funds and recorded to the subservice Cong DRI Shelf-Stable Delivered. Shelf-Stable meals that do not meet the requirements of the Dietary Guidelines for Americans must be delivered with Title III-B funds and recorded to the subservice Cong Non-DRI Shelf Stable Delivered. These shelf-stable meals are delivered as the result of the Coronavirus and not inclement weather. They are not picked up by participants; shelf-stable meals that participants pick up are recorded as a ‘COVID Cong Participant Shelf-Stable Pick-Up Meal.’ Meals are recorded in Aging and Disability service deliveries for the month in which meals are delivered to congregate participants’ homes. Meals that are purchased in response to the Coronavirus but are not delivered to congregate participants are not recorded in Aging and Disability at this time.

<u><i>Care Program</i></u>	<u><i>Fund Identifier</i></u>	<u><i>Registration</i></u>
<i>CHSP</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>CHSP</i>	<i>CARES Act-C2</i>	<i>Individual</i>
<i>CHSP</i>	<i>Title III-B</i>	<i>Individual</i>
<i>CHSP</i>	<i>Title III-C2</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>CARES Act-C2</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>Title III-C2</i>	<i>Individual</i>

**COVID Cong Participant Shelf-Stable Pick-Up Meal (One Meal)**

***Cong DRI Shelf-Stable Pick-Up***

***Cong Non-DRI Shelf-Stable Pick Up***

Meals that are picked up at designated locations by congregate meal participants which can be stored safely at room temperature and eaten at home when regular ready-to-eat congregate meals cannot be provided as a result of café closures due to the Coronavirus. All meals must meet local food safety and sanitation requirements. Shelf-Stable meals that comply with the Dietary Guidelines for Americans are provided with Title III-C2 funds and recorded to the subservice Cong DRI Shelf-Stable Pick-Up. Shelf-Stable meals that do not meet these dietary requirements must be delivered with Title III-B funds and recorded to the subservice Cong Non-DRI Shelf Stable Pick-Up. Meals are recorded in Aging and Disability service deliveries for the month in

**Service Definitions**  
**Titles III B, C1, C2 and D**

**COVID Cong Participant Shelf-Stable Pick-Up Meal** (Continued) (One Meal)

which meals are picked up by congregate participants. Meals that are purchased in response to the Coronavirus but not received by congregate participants are not recorded in Aging and Disability at this time.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	CARES Act-C2	Individual
CHSP	Title III-B	Individual
CHSP	Title III-C2	Individual
NAPIS Title III	CARES Act-B	Individual
NAPIS Title III	CARES Act-C2	Individual
NAPIS Title III	Title III-B	Individual
NAPIS Title III	Title III-C2	Individual

**COVID Day Care** (One Hour)

An approved version of adult day services that respects social distancing and is provided as a result of the Coronavirus. Adult day center staff conduct virtual assessments, also referred to as daily-care connections, for their consumers that receive adult day services from Title III B of the Older Americans Act. These virtual assessments must include, at a minimum, the template for daily-care connections developed and provided by the Connecticut Association of Adult Day Services (CAADS). Virtual assessments are performed on days that consumers would have attended the adult day center. If a virtual assessment determines that a consumer requires additional services, the Area Agency on Aging should be notified immediately of their needs. In addition, at least two meals per day must be delivered to consumers on days they would have attended the adult day center. Adult day centers must pay for preparing and delivering these meals, as well as ensuring that the meals meet the Dietary Guidelines for Americans along with local food safety and sanitation requirements. Consumers should not receive meals from any other source, including the Older Americans Act Nutrition Program, on days that the day center provides meals. They should not receive services, such as companion and homemaker, on these days if such services include meal preparation and are funded by Title III of the Older Americans Act, the National Family Caregiver Support Program, the Connecticut Statewide Respite Care Program or Congregate Housing Services Program. This service is recorded to the Aging and Disability site (*Agency Name*) *Supportive Services COVID*.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	Title III-B Waiver	Individual
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

**COVID Grocery Delivery** (One Delivery)

The delivery of food and basic necessities to individuals who cannot transport themselves or obtain transportation to stores as a result of the Coronavirus. This service is to be used solely for grocery delivery fees. It does not include personal shopping or transporting individuals to the store. If personal shopping is performed, COVID Shopping Services must be recorded. COVID

**Service Definitions**  
**Titles III B, C1, C2 and D**

**COVID Grocery Delivery** (Continued) (One Delivery)

Grocery Delivery is recorded to the Aging and Disability site (*Agency Name*) *Supportive Services COVID*.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	Title III-B Waiver	Individual
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

**COVID HD (Home-Delivered) Participant Frozen Meal** (One Meal)

**HD DRI Frozen**

**HD Non DRI Frozen**

Meals that are frozen and provided to current home-delivered meal participants in their place of residence in anticipation that regular meal delivery may be interrupted due to the coronavirus. Frozen meals can be heated and eaten when regular home-delivered meals cannot be delivered due to the pandemic. All meals must meet state and local food safety and sanitation requirements. Frozen meals that meet the requirements outlined in the Dietary Guidelines for Americans are provided with Title III-C2 funds and recorded to the subservice DRI Frozen. Meals that do not meet the Dietary Guidelines for Americans must be provided with Title III-B funds and recorded to the subservice HD Non DRI Frozen. All COVID Home-Delivered Participant Frozen Meals are delivered as a result of the Coronavirus. These meals are recorded in Aging and Disability service deliveries for the month in which they are actually delivered to participants. Meals that are purchased in response to the Coronavirus but are not delivered are not recorded in Aging and Disability at this time.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
NAPIS Title III	CARES Act-B	Individual
NAPIS Title III	CARES Act-C2	Individual
NAPIS Title III	Title III-B	Individual
NAPIS Title III	Title III-C2	Individual

**COVID HD Participant Shelf-Stable Meal** (One Meal)

**HD DRI Shelf-Stable**

**HD Non-DRI Shelf Stable**

Meals that are provided to current home-delivered meals participants that can be stored safely at room temperature and eaten when regular home-delivered meals cannot be provided due to the Coronavirus. All meals must meet state and local food safety and sanitation requirements. Shelf-stable meals that meet the requirements outlined in the Dietary Guidelines for Americans are provided with Title III-C2 funds and recorded to the subservice HD DRI Shelf Stable subservice. Meals that do not meet the Dietary Guidelines for Americans must be provided with Title III-B funds and recorded to the subservice HD Non-DRI Shelf Stable. All COVID Home Delivered Participant Shelf-Stable Meals are delivered as a result of the Coronavirus and not inclement weather. These meals are recorded in Aging and Disability service deliveries for the month in which they are delivered to participants. Meals that are purchased in response to the Coronavirus but are not delivered are not recorded in Aging and Disability at this time.



**Service Definitions  
Titles III B, C1, C2 and D**

**COVID HD Participant Shelf-Stable Meal** (Continued) (One Meal)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
NAPIS Title III	CARES Act-B	Individual
NAPIS Title III	CARES Act-C2	Individual
NAPIS Title III	Title III-B	Individual
NAPIS Title III	Title III-C2	Individual

**COVID Response Kit** (One Delivery)

A service which provides items to CHSP program participants in response to the Coronavirus which helps to prevent its spread; address boredom, disinterest and withdrawn behaviors that can occur when socially isolated; and promote physical health and safety. In order to receive the COVID response kit, individuals must be receiving services through CHSP at the time of its distribution. Response kits may be provided as purchased pre-package kits or an assembly of individual products. Kit contents include personal hygiene items such as deodorant, toothpaste, soap, tissue, toilet paper, incontinence supplies, shampoo and conditioner; activity items such as word puzzles and brain games, decks of cards, molding clay, colored pencils, note cards, stamps and resistance bands; and personal protective equipment such as face coverings, face masks, gloves or other COVID safety supplies such as hand sanitizer and disinfectants. Each kit must contain at least one item from each of the above categories, namely: personal hygiene, activity items and personal protective equipment or other COVID safety supplies. One delivery of the response kit is considered a unit of service regardless of the number of items in each kit.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act HUD	Individual

**COVID Shopping Services** (One Hour)

Shopping service is provided to individuals who are unable to shop for themselves due to the Coronavirus. This service includes shopping for food and other basic necessities for vulnerable individuals in the interest of safety during the pandemic. With Area Agency on Aging approval, this service may be performed by an individual or agency that has an existing agreement with the AAA but cannot provide services for which it has a contract due to the Coronavirus. The AAA may also establish new agreements with individuals and agencies to provide shopping services due to the Coronavirus. Shopping services include delivery of items to consumers provided they do not order items themselves. If consumers shop and order items on-line or by telephone and need them delivered to their residence, COVID Grocery Delivery is recorded. COVID Shopping Service is recorded to the Aging and Disability site (*Agency Name*) *Supportive Services COVID*.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	CARES Act-B	Individual
CHSP	Title III-B Waiver	Individual
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Day Care (One Hour)**

*Medical*

*Social*

Day Care provides personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four-hour day. Services offered in conjunction with adult day care frequently include social and recreational activities, training, counseling, and meals for adult day care participants while at the facility. Day Care programs may also provide services such as rehabilitation, medications assistance and personal care assistance.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-B Waiver	Individual
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

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**Dental Services (One Visit)**

*Evidence-Based Dental Svcs*

*Non-Evidence-Based Dental Svcs*

Clinics and/or community oral health programs which offer services that provide dental screening, information and referral, and/or treatment. To apply Title IIID funds to this service it must be an evidence-based program and approved by the SUA.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Health Promotion NAPIS	Title III-B	Individual
Health Promotion NAPIS	Title III-D	Individual

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**Direct Volunteer Services (One Contact)**

This service records the total number of contacts between volunteers and elderly service participants in the community for a given period on a consolidated or group basis. It is used in those instances where the nature of the service provided by the volunteer is of such a diverse nature that it cannot be otherwise identified.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

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**Employment Assistance (One Contact)**

Employment assistance helps participants locate and qualify for gainful employment.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

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**Employment Counseling (One Hour)**

This counseling assists older adults in their adjustment to retirement through pre-retirement programs or a more crisis-oriented service for retirees. This service may also include advice about employment and enhancement of employability.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

**Service Definitions**  
**Titles III B, C1, C2 and D**

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**Energy-Related Assistance (One Delivery)**

Assistance in which fuel and/or utilities are furnished to participants who are unable to purchase them at the market price. Special arrangements are made with fuel and utility suppliers to reimburse them for the delivery of fuel or the provision of utilities at negotiated prices, which are at or below the market price. Elderly participants or their families are expected to share costs at levels determined by their economic circumstances.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Fall Prevention – Clinical Assessments/Education (One Person Session)**

***Evidence-Based Fall Prevention Assess/Educ***

***Non-Evidence-Based Fall Prevention Assess/Educ***

Services designed to assess fall risk factors using a multi-factorial approach such as balance and gait impairments, postural hypotension, medication use, vision impairment and environmental hazards including unsafe footwear or assistive devices. Consumers may also be counseled on appropriate steps to take to reduce their risk for falls and/or are provided educational materials. Evidence-based programs can include, but are not limited to, Falls Talk, and the CT Collaboration Guide for Clinicians. To apply Title IIID funds to this service it must be approved by the State Unit on Aging as an evidence-based service.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Health Promotion NAPIS</i>	<i>Title III-D</i>	<i>Individual</i>

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**Fall Prevention – Physical Activity (One Person Session)**

***Evidence-Based Fall Prevention Physical Activity***

***Non-Evidence-Based Fall Prevention Physical Activity***

Fall Prevention – Physical Activity includes programs that incorporate strategies to reduce the fear of falling, increase physical activity levels, increase strength and balance, and reduce the potential for falls by addressing environmental changes that are proven to help older adults reduce their risk of falling. These programs can include, but are not limited to, the following evidence-based programs: A Matter of Balance, Enhance Fitness, Falls Talk, Stepping On, Tai Chi for Arthritis and Tai Ji Quan: Moving for Better Balance. To apply Title III D funds to this service it must be approved by the SUA as an evidence-based service. Non-evidence-based programs are funded with Title IIIB funds.

<u>Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Health Promotion NAPIS</i>	<i>Title III-D</i>	<i>Individual</i>

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**Family Life Education (One Person Session)**

These educational or training programs deal with family and individual adjustment. Programs provide participants with the skills required to cope with the psychological and societal problems that may be brought on by advanced age. To report this service aggregately, it must be approved by the SUA. Approval for aggregate reporting is given on a case-by-case basis.

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Family Life Education** (Continued) (One Person Session)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Approved Aggregate Reporting</i>

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**Food Buying Club** (One Contact)

These clubs provide reduced costs in purchasing food through a group buying process. Pre-orders are taken, bulk purchase is made, packaging is performed by staff or volunteers and distribution is made to participants.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Food Pantry** (One Occurrence)

**Home Delivery**

A food pantry distributes contributed food to participants at no cost. Participants may receive food at the pantry, or the pantry may bring food to participants.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Foot Care** (One Visit)

**Nurse**

**Podiatrist**

Routine foot care provided by a licensed cosmetologist, nurse or podiatrist in a client's home, senior center or other appropriate setting which includes soaking feet and providing lotion and trimming, filing and cleaning toenails.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Friendly Visiting** (One Hour)

Volunteers visit on a regularly scheduled basis the homes of participants who live alone and are socially and/or geographically isolated. Participants are provided protection and socialization. Visitors help elderly participants maintain contact with the outside world by providing services such as letter writing and reading. This service records the hours of friendly visiting that participants receive from volunteers.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Service Definitions**  
**Titles III B, C1, C2 and D**

**Health Assessments (One Visit)**

Health Assessments develop an individualized profile of participants' current health and the services that are required to maintain or improve their functioning. A medical doctor or a diagnostically trained nurse practitioner or physician's assistant may provide these assessments.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Health Counseling (One Hour)**

***Evidence-Based Health Counseling***

***Non-Evidence-Based Health Counseling***

Health Counseling provides individuals with an awareness of preventative, remedial and/or rehabilitative self-health care, which focuses on the particular health needs of participating individuals. To fund this service under Title IIID it must be an evidence-based program and approved by the SUA. Examples of evidence-based programs under this service are Enhance Wellness, BRI (Benjamin Rose Institute Care) Consultation, and SHARE (Support Healthy Activities Resources Education for Dementia).

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Health Promotion NAPIS</i>	<i>Title III-D</i>	<i>Individual</i>

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**Health Education (One Person Session)**

***Evidence-Based Health Education***

***Non-Evidence-Based Health Education***

Health education provides individuals or groups of participants with an awareness of preventative, remedial and/or rehabilitative self-health care, which is based upon the health needs of the particular individual/group. To fund this service under Title IIID funds, it must be an evidence-based program and approved by the SUA. Examples of evidence-based programs under this service are Bingocize – Eat Smart, Move More Weigh Less, Health Coaches for Hypertension Control, Powerful Tools for Caregivers and Mind Over Matter.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Health Promotion NAPIS</i>	<i>Title III-D</i>	<i>Individual</i>

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**Health Screen/Clinic (One Visit)**

***Non-Evidence-Based Health Screening***

Health Screening helps to promote and maintain community health by providing testing services for the assessment of a participant's health status and the determination of need for further health care. This is a nonevidence-based service and must be funded under Title IIIB.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>

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**Home Delivered Meals (One Meal)**

***HD Shelf Stable***

## Service Definitions Titles III B, C1, C2 and D

### **Home Delivered Meals** (Continued) (One Meal)

Home-delivered meals are provided by a qualified nutrition provider to eligible participants or other eligible recipients in their place of residence. Each meal is served in a program administered by the SUA or AAA and meets all the requirements of the Older Americans Act (OAA). The meal must comply with the current Dietary Guidelines for Americans, which are published by the Secretaries of the U.S. Department of Health and Human Services and the U.S. Department of Agriculture and provides a minimum of one-third of the Dietary Reference Intakes. These guidelines are outlined in the current version of the Older Americans Act. The meal meets state and local food safety and sanitation requirements. Meals provided to individuals through means-tested programs may be included. (Source: OAA)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-C2</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Third Party</i>	<i>Individual</i>
<i>SSBG</i>	<i>Essential Services</i>	<i>Individual</i>

### **Home Health Aide** (One Hour)

Home health aides provide personal assistance, stand-by assistance, supervision or cues for persons having difficulties with one or more of the following activities of daily living: eating, dressing, bathing, toileting, and transferring in and out of bed.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

### **Homemaker** (One Hour)

Homemaker services help to maintain, strengthen and safeguard household functioning and independent living for participants who either need temporary assistance due to illness or long-term assistance due to chronic disabling conditions. Homemakers perform home management functions. These functions may include cooking, cleaning, laundry, and other light household chores. Although similar to companion, the primary emphasis in homemaker service is on the performance of home management functions while the primary emphasis in companion service is on the provision of supervision and companionship.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

### **Home Nutrition Education** (One Person Session)

*In-Person Home*

*Telephone Home*

*Virtual Home*

Home Nutrition Education is provided to participants or caregivers in their place of residence. This is an intervention targeting eligible adults and caregivers that uses information dissemination, instruction, or training with the intent to support food, nutrition and physical activity choices and behaviors (as they relate to nutritional status) to maintain or promote better

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Home Nutrition Education** (Continued) (One Person Session)

health and address nutrition-related conditions. Educational information and instruction encouraging sound dietary practices are provided to participants or caregivers either in-person or virtually by nutrition staff. Educational content provided is consistent with the Dietary Guidelines for Americans and is accurate, culturally sensitive, regionally appropriate and considers personal preferences. Educational information and instruction encouraging sound dietary practices are provided to participants or caregivers and delivered in-person, by a one-on-one telephone call, conference call or facetime call, or virtually by nutrition staff. Multiple participants or caregivers may attend this home nutrition education session. Home nutrition education is overseen by a registered dietitian or individual of comparable expertise including but not limited to a nutritionist, physician, diabetic educator, or nurse. Individuals with other types of training must be approved by the SUA to provide home-delivered nutrition education.

Nutrition education can be delivered to individuals that do not receive home delivered meals through the Title III nutrition program. Participants or caregivers who receive home nutrition education, regardless if the presentation is delivered by nutrition staff in person, by a one-on-one telephone call, conference call, or facetime call, or virtually, must complete a Consumer Registration Form or have a current consumer registration form on file in Aging and Disability.

If the presentation is delivered in-person, it is recorded to the subservice In-Person Home. If the presentation is delivered virtually through a remote platform (webinar, zoom, etc.), and the participant attends remotely, it is recorded to the sub-service Virtual Home. If the presentation is delivered by a one-on-one telephone call, conference call or facetime call, it is recorded to the sub-service Telephone Home.

Distribution of hardcopy materials in conjunction with the nutrition presentation is encouraged but is not recorded as an additional unit of home delivered nutrition education

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-C2</i>	<i>Individual</i>

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**Home Repair and Renovation** (One Hour)

This service helps participants make essential repairs to their homes either to restore them to their original condition or to make them safe by removing health hazards. It includes renovations designed to remove architectural barriers and provide structural improvements that will enable participants suffering from chronic disabling conditions to remain in their own homes.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Home Safety Assessment** (One Assessment)

A home safety assessment is an in-home assessment that is conducted by a person which is designated as a current Certified Aging in Place Specialist (CAPS) by the National Association of Home Builders. This assessment promotes the ability of an individual to age in place by identifying risks and hazards in the home that when addressed minimize falls, supports home

## Service Definitions Titles III B, C1, C2 and D

### **Home Safety Assessment** (Continued) (One Assessment)

safety and eases home maintenance. Home alterations can be simple changes such as installing grab bars, fastening down rugs, replacing doorknobs with lever handles or more extensive modifications such as renovating bathrooms and kitchens to make them more accessible and safer. This assessment includes assistance from the specialist (CAPS) to seek and secure funding for the proposed modifications.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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### **Home Utility Devices (One Item)**

This service provides tools, such as devices and gauges, that are applied to equipment associated with home utility systems which alert consumers remotely when service is required, or the equipment needs to be replenished with material to operate safely and efficiently. These devices can help individuals limit potential risk and harm while living in their homes. They may limit the potential for falls for frail individuals that would otherwise have to use stairs to monitor this equipment and reduce potentially dangerous situations, including health hazards, that might occur when such equipment fails. An example of a Home Utility Device is a home heating fuel gauge that is applied to oil tanks, which interacts with a battery-operated transmitter that can be placed anywhere within individuals' residences to alert them when the tank needs oil.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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### **Housing Alternatives (One Day)**

This service provides new and creative efforts in the field of alternative living arrangements that cannot be classified as Foster Care, Day Care or Home Share. Housing Alternatives can include transitional housing and shelters.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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### **Housing Counseling (One Hour)**

This counseling assists participants in obtaining housing. It also provides suggestions for improving present living conditions.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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### **Information & Assistance (One Contact)**

A service for older individuals that (A) provides them with current information on opportunities and services that are available to them in their communities, including information related to assistive technology; (B) assesses their problems and capacities; (C) links them to available opportunities and services; and (D) to the maximum extent practicable, ensures that they receive needed services and are aware of available opportunities by establishing adequate follow-up procedures. This service should be recorded for individual participants whenever possible. When it is not practical to report individually, aggregate reporting may be approved. The SUA must approve all aggregate reporting.



**Service Definitions  
Titles III B, C1, C2 and D**

**Information & Assistance** (Continued) (One Contact)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Not Funded</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Approved Aggregate Reporting</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Approved Aggregate Reporting</i>

**Install/Purchase Med Assistance System** (One Payment)

A one-time payment for the installation or purchase of an automated medication dispenser device or medication reminder service that helps individuals take medications (including prescriptions, vitamins and over-the-counter drugs) at the appropriate times or frequency and in the proper amounts. Medications may be required to be consumed on a regular or as-needed basis. Installations/Purchases may include but are not limited to a medication dispenser device, a pill holder device with an alarm or vibration, a telephone reminder service, or a cellphone application. Devices and reminder services may be equipped to notify caregivers through a third-party vendor, an electronic phone call or an email when individuals do not take their medications properly. This service records installations and purchases of medication assistance systems for consumers who do not have a PERS or do not have a bundled service of medication assistance and PERS from the same company. Individuals who have a PERS but from a different company must report the installation or purchase of the medication assistance system to this service and report their PERS services to the Aging and Disability services Installation Personal Emergency Response or Maintenance Personal Emergency Response, whichever is appropriate. Individuals who have a bundled installation or purchase of medication assistance and PERS from the same company are recorded to the Aging and Disability service Install/Purchase Med Assistance System and PERS.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

**Install/Purchase Med Assistance System and PERS** (One Payment)

A one-time payment for an automated medication dispenser system or reminder service that is installed by, or purchased from, the same company for which an individual either already has a PERS or is having a PERS installed along with the medication assistance system. The medication dispenser device or reminder service helps individuals take medications (including prescriptions, vitamins and over-the-counter drugs) at the appropriate times or frequency and in the proper amounts. The PERS and medication assistance system are not necessarily connected and do not monitor the same functions, but together they may alert caregivers when individuals fall, activate their personal alert system, or do not take their medications properly. To record to this service an individual is required to have a PERS, either existing or newly installed, with the same company from which the medication assistance system is purchased or installed. If an individual either does not have a PERS or has a PERS from another company, installations/purchases are recorded to the Aging and Disability service Install/Purchase Med Assistance System.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

## Service Definitions Titles III B, C1, C2 and D

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### **Installation-Personal Emergency Response (One Installation)**

The service provides the installation of an in-home, twenty-four-hour electronic alarm system, which enables a high-risk individual to secure help in a medical, physical, emotional or environmental emergency.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-B Waiver	Individual
Napis Title III	Title III-B	Individual

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### **Language Translation (One Contact)**

Language translation helps to reduce barriers in communications so that the social functioning of participants who do not speak English can be assisted.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

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### **Legal Assistance (One Hour)**

Legal assistance is legal advice and representation provided by an attorney to older adults with economic or social needs as defined in the Older American Act Sections 102 (a) (23) and (24) and includes to the extent feasible, counseling or other appropriate assistance by a paralegal or law student under the direct supervision of an attorney.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Approved Aggregate Consumer

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### **Live-In Companion (One Hour)**

Live-in companions are companions that provide services on a live-in (day and night) basis. Services are intended to provide company to a participant in a protective and supervisory capacity. It may include such home management activities as cooking and light housekeeping but *does not* include personal care.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

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### **Live-In Home Health Aide (One Hour)**

Live-in home health aide services are provided on a live-in (day and night) basis. Services include personal assistance, stand-by assistance, supervision, or cues for persons having difficulties with one or more of the activities of daily living: eating, dressing, bathing, toileting and transferring. Aides are trained by licensed home health agencies and perform personal care functions under the supervision of a licensed health care practitioner.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

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**Service Definitions**  
**Titles III B, C1, C2 and D**

**Live-In Personal Care Worker (One Hour)**

This service is provided by a personal care worker on a live-in (day and night) basis. A personal care worker is an individual that is employed by a home health agency who provides a combination of homemaking services such as cleaning, laundry and other household chores as well as hands-on care including assistance with eating, bathing, toileting and transferring. A personal care worker allows consumers greater flexibility in the receipt of services.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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**Maintenance Medication Assistance System (One Month)**

The provision of monthly maintenance payments associated with an automated medication dispenser device or medication reminder service that helps individuals take medications (including prescriptions, vitamins and over-the-counter drugs) at the appropriate times or frequency and in the proper amounts. Medications may be required to be consumed on a regular or as-needed basis. Monthly payments may be for, but are not limited, to a medication dispenser device, a pill holder device with an alarm or vibration, a telephone reminder service, or a cellphone application. Devices and reminder services may be equipped to notify caregivers through a third-party vendor, an electronic phone call or email when individuals do not take their medications properly. These monthly payments are for devices or reminder services for which consumers do not have a PERS or do not have a bundled service of medication assistance and PERS from the same company. Consumers who have a PERS but from a different company than their medication assistance system must report maintenance of medication assistance to this service and report maintenance of their PERS to the Aging and Disability service Maintenance Personal Emergency Response. Consumers who pay maintenance for bundled services that include medication assistance and PERS from the same company are recorded to the Aging and Disability service Maintenance Medication Assistance and PERS.

Care Program  
*CHSP*

Fund Identifier  
*Title III-B Waiver*

Registration  
*Individual*

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**Maintenance Medication Assistance System and PERS (One Month)**

The provision of a monthly maintenance payment for an automated medication dispenser device or reminder service for an individual who also maintains a PERS from the same company. The medication dispenser device or reminder service helps individuals take medications (including prescriptions, vitamins and over-the-counter drugs) at the appropriate times or frequency and in the proper amounts. The medication assistance device and PERS are not necessarily connected and do not monitor the same functions, but together they may alert caregivers when individuals fall, activate their personal alert system, or do not take their medications properly. To record to this service an individual is required to have a PERS, either existing or newly installed, with the same company for which the medication assistance system is maintained. These two systems are typically bundled together when billed to the consumer. Maintenance payments for individuals who do not have a PERS or have a PERS from a different company than the medication assistance system, are recorded to the Aging and Disability service Maintenance Medication Assistance System.

Care Program  
*CHSP*

Fund Identifier  
*Title III-B Waiver*

Registration  
*Individual*

**Service Definitions**  
**Titles III B, C1, C2 and D**

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**Maintenance-Personal Emergency Response (One Month)**

This service provides monthly maintenance payment for an in-home, twenty-four-hour electronic alarm system, which enables a high-risk individual to secure help in a medical, physical, emotional or environmental emergency.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
CHSP	Title III-B Waiver	Individual
Napis Title III	Title III-B	Individual

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**Medical Transportation (1 One Way Trip)**

This service provides participants with transportation to and from destinations that provide medical services. This transportation may include assistive technologies for persons with mobility limitations.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	CARES Act-B	Individual
Napis Title III	Title III-B	Individual

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**Medical Visit (One Visit)**

Medical visits provide physician or nurse practitioner care either in the home or in a clinic setting.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Napis Title III	Title III-B	Individual

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**Medication Management (One Person Session)**

***Evidence-Based Medication Mgmt***

***Non-Evidence-Based Medication Mgmt***

A group of educational and/or screening services that optimize outcomes for individuals related to their medication use in order to prevent medication errors and adverse drug reactions. Services are based upon the responsibilities within the licensed pharmacist's, or other qualified health care provider's, scope of practice. To be funded under Title IIID, this service must be approved by the SUA as an evidence-based program. An example of an evidence-based program for this service is Homemeds.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Health Promotion NAPIS	Title III-B	Individual
Health Promotion NAPIS	Title III-D	Individual

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**Mental Health Counseling (One Hour)**

***In Home***

Mental health counseling provides psychiatric care and counseling to persons in danger of institutionalization or who may have suffered significant losses, dementia, depression, etc. Pharmaceutical therapy is available in addition to counseling when needed. A psychiatrist is available for home visits. If counseling is provided in a person's residence, record under the sub-service "in-home."

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Mental Health Counseling** (Continued) (One Hour)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Mental Health Screening and Referral** (One Person Session)

***Evidence-Based Mental Health Screening***

***Non-Evidence-Based Mental Health Screening***

Depression or alcohol self-management programs, or other substance abuse or mental health programs, facilitated by case managers, social workers, or social service providers that may include: screening and assessment, education for clients and family caregivers, referral and linkages to appropriate health professionals, and behavioral activations. Services may also include problem-solving treatment, social and physical activation, and follow-up phone calls. To be funded under Title IIID, this service must be approved by the SUA as an evidence-based service. Examples of evidence-based programs under this service are Healthy IDEAS (Identifying Depression & Empowering Activities for Seniors), SBIRT (Screening Brief Intervention and Referral to Treatment) or the PEARLS (Program to Encourage Active Rewarding Lives) Program

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Health Promotion NAPIS</i>	<i>Title III-D</i>	<i>Individual</i>

**Mileage** (One Mile)

***Companion***

***Volunteer***

Mileage is associated with travel companions. These companions transport consumers to and from appointments. Some of these companions are reimbursed for mileage. This service tracks the number of miles for which the Travel Companion is reimbursed. Travel companions are recorded in Aging and Disability with the service Companion and the sub-service Travel.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Non-Funded</i>	<i>Not-Funded</i>	<i>Individual</i>

**Money Management** (One Hour)

Money Management provides assistance to persons whose ability to manage their own financial affairs is restricted by either impairment or lack of previous experience. This service can be provided by professionals or volunteers working under the supervision of qualified professionals.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Nutrition Assessment (One Hour)**

***In-Person Assessment***

***Telephone Assessment***

***Virtual Assessment***

A nutrition assessment is the development of an individual profile of one’s current nutritional status and the identification of nutritional deficiencies. This individualized profile includes but is not limited to, the nutritional risk score as identified on the Consumer Registration Form. A nutrition assessment is not required for all individuals; but is required to be conducted before a participant receives nutrition counseling. Nutrition assessments are completed for participants with a nutritional risk score of six or more in order to receive nutrition counseling. Nutrition assessments are completed for individuals where the approved nutrition education plan or currently approved nutrition waiver indicates prioritization of a different nutritional risk score or another identified factor. A nutrition assessment is completed by a registered dietitian or other health professionals in accordance with state law and policy. Such individuals include nutritionists, physicians and nurses that are licensed/certified by the State of Connecticut. Nutrition assessment and nutrition counseling must be conducted in the same fiscal year by the same agency in order to be considered valid. A unit of service of nutrition assessment must be recorded in Aging and Disability to be considered delivered.

If nutrition assessment is delivered in-person, it is recorded to the sub-service In-Person Assessment. If nutrition assessment is delivered through a remote platform (zoom, etc.) it is recorded to the sub-service Virtual Assessment. If nutrition assessment is delivered by a one-on-one telephone call, conference call or facetime call, it is recorded to the sub-service Telephone Assessment.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-C1</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-C2</i>	<i>Individual</i>

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**Nutrition Counseling (One Hour)**

***In-Person Counseling***

***Telephone Counseling***

***Virtual Counseling***

Nutrition counseling is a standardized service as defined by the Academy of Nutrition and Dietetics and provides individualized guidance to participants who are at nutritional risk because of their health, nutritional history, dietary intake, chronic illnesses, or medication use or are caregivers of such persons. Nutrition counseling is provided one-on-one by a registered dietitian and addresses the options and methods for improving nutrition status with a measurable goal. If nutrition counseling is delivered in-person, it is recorded to the sub-service In-Person Counseling. If nutrition counseling is delivered through a remote platform (zoom etc.) it is recorded to the sub-service Virtual Counseling. If nutrition counseling is delivered in a one-on-one telephone call, conference call or facetime call, it is recorded to the sub-service Telephone Counseling. Nutrition counseling must include a nutrition assessment. A nutrition assessment is the development of an individualized profile of the participant’s current nutritional status and the identification of nutritional deficiencies. The nutrition assessment must be completed prior to receiving nutrition counseling. The SUA will not consider nutrition counseling delivered

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Nutrition Counseling** (Continued) (One Hour)

unless the participant received a prior unit of nutrition assessment in the same fiscal year by the same agency.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-C1</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-C2</i>	<i>Individual</i>

**Options Counseling** (One Hour)

**Options Counseling Follow-Up**

Options Counseling is an interactive process where individuals are supported in deliberations to make informed choices about long-term services and supports in the context of the individual's preferences, strengths, needed services, values, and individual circumstances.

This process involves four steps: 1) conduct a personal interview; 2) develop a person-centered plan; 3) facilitate streamlined access to public and/or private services and supports; and 4) conduct ongoing follow-up and documentation.

All four of the above steps *must* occur in order to be considered options counseling. The subservice of Options Counseling Follow Up is recorded when the consumer is contacted to assess progress towards plan implementation and to identify and troubleshoot any barriers to attaining the identified goals in the person-centered plan.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

**Personal Care Worker** (One Hour)

A personal care worker is an individual employed by a home health agency who provides a combination of homemaking services such as cleaning, laundry and other household chores as well as hands-on care including assistance with eating, bathing, toileting and transferring. A personal care worker allows consumers greater flexibility in the receipt of services.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Personal Hygiene Supplies** (One Delivery)

The purchase of supplies or materials which help consumers meet essential necessities related to personal hygiene. These supplies help to preserve the overall health and emotional, social and physical well-being of consumers. Purchased items may include soap, shampoo, toothpaste and other oral health items, toilet paper, sanitary wipes and incontinence supplies. One delivery of purchased assistance is considered a unit of service regardless of the number of items in each delivery.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>NAPIS Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>NAPIS Title III</i>	<i>Title III-B</i>	<i>Individual</i>

## Service Definitions Titles III B, C1, C2 and D

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### **Personal Reassurance (One Contact)**

This service provides telephone or personal contact at prearranged times for participants who live alone. It helps to ensure participants' health and safety and to assure them that help is available if, and when, it is needed. It also provides community contact over a sustained period of time. This service includes a mechanism to investigate if participants do not answer the telephone or do not otherwise respond at the prearranged times.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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### **Physical Activity (One Person Session)**

#### ***Evidence-Based Physical Activity***

#### ***Non-Evidence-Based Physical Activity***

Physical activity programs focus on key areas important to the health and fitness of older adults such as stretching and flexibility, low-impact aerobics, strength training, and balance. These programs may also include components that include group-based problem-solving methods and strategies that integrate physical activity into everyday living. To be funded under Title IIID, this service it must be approved as an evidence-based program by the SUA. Examples of evidence-based programs for this service are Enhance Fitness, Walking with Ease, Active Choices, Active Living Every Day and the AEA (Aquatic Exercise Foundation) Arthritis Foundation Exercise Program

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Health Promotion NAPIS</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Health Promotion NAPIS</i>	<i>Title III-D</i>	<i>Individual</i>

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### **Public Education (One Activity)**

This education includes activities undertaken to increase public awareness of the problems or concerns confronting older adults and recommended solutions to these problems. These activities may include public service announcements in the media, preparation of pamphlets, reports, presentations, seminars and newsletters. The target audience for these activities is the general population, and it is usually not possible to specify the number of participants with any degree of precision.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Aggregate</i>

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### **Recreation (One Hour)**

This service promotes health and social well-being by providing activities for social interaction and development of the participant in a group setting.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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## Service Definitions Titles III B, C1, C2 and D

### **Respite (One Hour)**

Respite provides temporary care to participants requiring personal care assistance so that their primary caregivers (usually a family member) can have a break. This service can be provided in the home, in a long-term-care facility or a day care facility.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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### **Safe Return (One Enrollment)**

Safe Return is an emergency tracking system, which locates individuals with Alzheimer's disease and related dementia that may have wandered and become lost. The Alzheimer's Association provides this service; clients are referred to the Association by Program Care Managers.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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### **Senior Center Participation (One Half Day)**

#### ***Weekend Participation***

Senior center participation creates opportunities for socialization and provides other services, some of which are difficult to differentiate or describe. These services can be provided by the center director, other professional or volunteer staff, or, in some cases, other senior center participants. Senior center participation is intended to cover those services that are available to Senior Center members on an informal or unstructured basis. Services are not provided during specific time periods, or in specially arranged sessions, or by specifically designated personnel.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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### **Short Term Support (One Contact)**

Short term support is assistance provided to a consumer, which lasts no more than three months, and is provided directly by AAA staff. This assistance is permissible under the following circumstances: 1) initial contact completed, 2) person centered plan is developed, 3) no other case management or service connection exists or is available for the consumer because of waiting lists or delay in the start of or disruption in services, 4) the support provided is non-financially based, and 5) there is a need to provide service follow-up.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B Waiver</i>	<i>Individual</i>

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### **Shopping Services (One Hour)**

Shopping services help participants to obtain food and other basic necessities in the interest of safety and convenience. This service may involve taking participants shopping if they are able to leave home or doing the shopping for those who are unable to get out. Deference should be given to a participant's preferred merchants and to convenience.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Service Definitions**  
**Titles III B, C1, C2 and D**

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**Skilled Nursing Visits (One Hour)**

These services are provided by a licensed nurse (Registered Nurse-RN or a Licensed Practical Nurse – LPN) designed to provide part-time, medically-necessary, and appropriate home-health care services under the direction of a licensed physician, dentist, or advanced practice nurse (APRN). Services may include preventative, restorative, rehabilitative nursing care, health education and counseling, referral for and coordination of services and delegation of responsibility to supervise and teach non-skilled caregivers.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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**Social Service Assessment (One Person Session)**

The Social Service assessment is an addendum to a completed Consumer Registration form. Social Service Assessment is the collection of data used to evaluate the individual consumer's current situation. At a minimum, the social service assessment must collect data that provides a profile of a consumer's health status, health insurance, medical needs, financial resources, living arrangement, transportation needs, and functional status. It must also identify referrals that are made to consumers for services as a result of the assessment. A complete Benefits Check Up may be used as a social service assessment if the minimum criteria, as listed above, are obtained. This assessment is conducted face to face with the consumer or the consumer's caregiver when the consumer is unable to participate. The social service assessment must be complete in order for a unit of service to be recorded in Aging and Disability. The social service assessment is considered complete when all questions on the Consumer Registration form, as distributed by the SUA, as well as all questions on the Social Service Assessment are answered. All Consumer Registration form data collected with this assessment must be entered into Aging and Disability. The Social Service assessment is not solely the completion of the Consumer Registration Form.

Care Program  
*Napis Title III*

Fund Identifier  
*Title III-B*

Registration  
*Individual*

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**Social Support Services (One Hour)**

Social support services help participants to adjust to problems in their personal lives or living environments. They include guidance and assistance in such areas as personal adjustment, marital problems, alcohol or drug dependency, family relations and adjustment counseling. These services include active intervention in participants' social environments in order to assist them in producing an appropriate adjustment. This support covers generic counseling and psycho-social adjustment counseling.

Care Program  
*Napis Title III*  
*Napis Title III*

Fund Identifier  
*CARES Act-B*  
*Title III-B*

Registration  
*Individual*  
*Individual*

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**State Funded Alzheimer's Aide (One Hour)**

State funded Alzheimer's aide records hours worked by an aide funded with State Alzheimer's Adult Day Care dollars. These aides are employed by an adult day care facility and provide care

**Service Definitions**  
**Titles III B, C1, C2 and D**

**State Funded Alzheimer’s Aide** (Continued) (On Hour)

for individuals diagnosed with Alzheimer’s disease or related dementias. Tasks that an aide is expected to provide under appropriate supervision may include: assisting clients from the bus/van/car to the center, removing outerwear, taking attendance, providing light snacks, feeding, toileting, assisting patients in ambulating, supervising passive recreation, safeguarding against wandering, and assisting professional staff in providing reality orientation or motivational therapy. Hours worked by the aide are entered by the quarter. The last month of each quarter is entered in Aging and Disability as the service date.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>State Alzheimer’s ADC</i>	<i>State ADC</i>	<i>Approved Aggregate Consumer</i>

**Temporary Inpatient Care** (One Day)

*Institutional*

*Non-Institutional*

Temporary inpatient care is short-term inpatient respite care that is provided in a setting that is not the care recipient’s home. This care may be provided in a nursing home in which case the sub-service “Institutional” must be recorded or in an assisted living community or residential care home in which case the sub-service “Non-Institutional” must be recorded. This service includes a room, meals, substantial assistance with personal care and daily living, protective supervision and recreational activities. Nursing services may also be provided.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Therapeutic Activity** (One Hour)

This activity provides participants with organized activities intended to improve their physical or emotional health.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Transportation** (1 One Way Trip)

This service provides a means of transportation for persons who require help going from one location to another using a vehicle. This service does not include any other activity.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>CHSP</i>	<i>Title III-B Waiver</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>CARES Act-B</i>	<i>Individual</i>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Volunteer Opportunities** (One Hour)

Volunteer opportunities is used to record work done by volunteers in projects covered by the system and to record the efforts of programs developed to offer participants the chance to experience meaningful social involvement through voluntary community service. This service can be used to record the hours of volunteer work that is contributed by Area Agency on Aging and Nutrition Project Board members.

**Service Definitions**  
**Titles III B, C1, C2 and D**

**Volunteer Opportunities** (Continued) (One Hour)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>
<i>Non-Funded</i>	<i>Not-Funded</i>	<i>Individual</i>

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**Volunteer Training** (One Person Session)

Volunteer training provides instruction that enhances the effectiveness of those who volunteer their service on behalf of a provider agency. Such training helps to ensure quality care and services. Training may include educational programs for participants seeking paid employment.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

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**Wasted Meals** (One Meal)

Wasted Meals is the number that shows the difference between meals ordered and meals served.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Not Funded</i>	<i>Approved Aggregate Consumer</i>
<i>Napis Title III</i>	<i>Title III-C1</i>	<i>Approved Aggregate Consumer</i>

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**Weatherization** (One Hour)

Weatherization aids participants by reducing the cost of heating or cooling their homes and/or by assuring them of adequate heat during the winter months. It utilizes various energy-saving techniques such as insulating and installing storm windows.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Individual</i>

**Caregiver Services**  
**CSRCP and NFCSP**

## Service Definitions Caregiver Services

### **Case Management** (One Hour) *Reciprocal Service*

Case Management is a service provided to the caregiver, at the direction of the caregiver, by an individual who is trained or experienced in case management skills to assess needs and arrange, coordinate and monitor a package of services that meets the caregiver's needs. This service includes activities and coordination such as: 1) a comprehensive assessment of the caregiver, including physical, psychological and social needs, 2) develop, implement monitor and adjust a service plan in conjunction with the caregiver that uses formal services, including those from other plans, as well as informal services to meet the needs of the caregiver identified in the assessment, 3) coordinate and monitor service deliveries, 4) advocate on behalf of the caregiver for needed services or resources, 5) authorize payment for services and, 6) conduct an annual reassessment, as required. Case Management is recorded directly to the CSRCP caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR</i>	<i>Individual</i>

### **Companion** (One Hour) *Reciprocal Service*

#### **Travel**

Companion provides company to participants in a protective and supervisory capacity. It may include escort to medical appointments, transportation incidental to such appointments and minor meal preparation. However, the primary emphasis is on the provision of supervision and companionship. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of companion that is recorded to the care recipient. The fund identifier *SAR Companion* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

### **COVID NFCSP Bundled Food Purchase** (One Delivery)

This service is the purchase and delivery of bundled food items and basic necessities to individuals who are at risk of food insecurity due to the Coronavirus. Although a small number of basic necessities may be included in these packages, the intent is to provide food. A majority of items in the package must be food. These packages can be purchased from general food suppliers, food suppliers of other programs such as Head Start and from grocery stores that prepare pre-made and customized boxes of such items. This service is used to address the needs of individuals who live in areas that are not served by the Elderly Nutrition Program, where the Elderly Nutrition Program is working at full capacity, and where other programs must be supplemented because individuals are in need due to limited access of food and basic necessities as a result of the Coronavirus. COVID NFCSP Bundled Food Purchase is recorded directly to the caregiver and must include the unit cost. This service must also be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults or (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>*FCSP Title III-E</i>	<i>NFCSP Consumable Supplies Supplemental</i>	<i>CARES FC Supplemental</i>	<i>Individual</i>

**Service Definitions  
Caregiver Services**

**COVID NFCSP Bundled Food Purchase** (Continued) (One Delivery)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable	FC Supplemental Waiver	Individual

**COVID NFCSP Day Care** (One Hour) *Reciprocal Service*

An approved version of adult day services that respects social distancing and is provided as a result of the Coronavirus. Adult day center staff conduct virtual assessments, also referred to as daily-care connections, for their consumers that receive adult day services from the National Family Caregiver Support Program (NFCSP). These virtual assessments must include, at a minimum, the template for daily-care connections developed and provided by the Connecticut Association of Adult Day Services (CAADS). Virtual assessments are performed on days that consumers would have attended the adult day center. Information regarding the well-being of consumers must be shared at least weekly with the NFCSP care manager. If a virtual assessment determines that a consumer requires additional services, the care manager must be contacted immediately and before the regular weekly check in. In addition, at least two meals per day must be delivered to consumers on days they would have attended the adult day center. Adult day centers must pay for preparing and delivering these meals, as well as ensuring that they meet the Dietary Guidelines for Americans along with local food safety and sanitation requirements. Consumers shall not receive meals from any other source, including the Older Americans Act Nutrition Program, on days that the day center provides meals. Consumers that receive COVID NFCSP Day Care may receive other services, such as companion and homemaker, on these days provided they do not include meal preparation and are funded by the NFCSP, Connecticut Housing Services Program, or the Older Americans Act Program. This service is a reciprocal service that is applied to the care recipient. One unit of COVID NFCSP Respite Out-of-Home Day is applied to the caregiver for each unit of COVID NFCSP Day Care that is recorded to the care recipient. The fund identifier FC COVID Day Care/Waiver or CARES FC COVID Day Care/Waiver must be applied when delivering COVID NFCSP Respite Out-of-Home Day to the caregiver. These services must also be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
FCSP Title III-E	NFCSP Out of Home Respite Day	CARES FC Care Recipient	Individual
FCSP Title III-E	NFCSP Out of Home Respite Day	CARES FC Care Recipient Waiver	Individual
FCSP Title III-E	NFCSP Out of Home Respite Day	FC Care Recipient	Individual
FCSP Title III-E	NFCSP Out of Home Respite Day	FC Care Recipient Waiver	Individual

## Service Definitions Caregiver Services

### **COVID NFCSP Grocery Delivery (One Delivery)**

The delivery of food and basic necessities to care recipients of the NFCSP who cannot transport themselves or obtain transportation to stores as a result of the Coronavirus. This service is to be used solely for grocery delivery fees. It does not include the cost of food or basic necessities; personal shopping or transporting individuals to the store. If personal shopping is performed, COVID NFCSP Shopping Service must be recorded. COVID NFCSP Grocery Delivery is recorded directly to the caregiver and must include the unit cost. This service must be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults or (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable	FC Supplemental Waiver	Individual

### **COVID NFCSP Personal Protective Equipment (One Delivery)**

A service that provides personal protective equipment (PPE) to individuals in response to the Coronavirus. Personal protective equipment helps protect against the transmission of diseases. In response to the Coronavirus, PPE includes such items as face coverings, face masks, gloves, gowns and foot coverings which minimize the exposure to and spread of the Coronavirus. COVID PPE is a supplemental service that is recorded directly to the caregiver and must include the unit cost. This service must be recorded to the Aging and Disability site (Agency Name) NFCSP COVID when delivered to caregivers of older adults or (Agency Name) NFCSP COVID GP when delivered to kinship caregivers. The care recipient must be linked to the service delivery record.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable	FC Supplemental Waiver	Individual

### **COVID NFCSP Respite In-Home (One Hour) *Reciprocal Service-only for caregiver***

COVID NFCSP Respite In-Home provides NFCSP care recipients with temporary care as a result of the Coronavirus so that their primary caregivers can receive a break from their care giving responsibilities. Care is provided in the caregiver's or care recipient's home. This service is not recorded to the care recipient under any circumstance. COVID NFCSP Respite In-Home is recorded directly to the caregiver as a result of another approved service within the NFCSP In-Home Respite service category that is applied to the care recipient due to the Coronavirus. Refer to the definition of the service that is applied to the care recipient to determine the number of



**Service Definitions**  
**Caregiver Services**

**COVID NFCSP Respite In-Home** (Continued) (One Hour) *Reciprocal Service-only for caregiver*  
COVID NFCSP Respite In-Home units that are applied to the caregiver. This service must be provided to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and the (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Child Respite In-Home	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Child Respite In-Home Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion Travel	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion Travel Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Homemaker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Homemaker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Skilled Nursing Visits	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Skilled Nursing Visits Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Child Respite In-Home	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Child Respite In-Home Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion Travel	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion Travel Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Homemaker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Homemaker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Home Health Aide	Individual

**Service Definitions  
Caregiver Services**

**COVID NFCSP Respite In-Home** (Continued) (One Hour) *Reciprocal Service-only for caregiver*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	FC Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Skilled Nursing Visits Waiver	Individual

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**COVID NFCSP Respite Out-of-Home Day** (One Hour) *Reciprocal Service-only for caregiver*

COVID NFCSP Respite Out-of-Home Day provides NFCSP care recipients with temporary care as a result of the Coronavirus so that their primary caregivers can receive a break from their care giving responsibilities. Care is provided outside the caregiver's and care recipient's homes and is NOT provided on an overnight basis. This service is not recorded to the care recipient under any circumstance. COVID NFCSP Respite Out-of-Home Day is recorded directly to the caregiver as a result of another approved service within the NFCSP Out-of-Home Respite Day service category that is applied to the care recipient due to the Coronavirus. Refer to the definition of the service that is applied to the care recipient to determine the number of COVID NFCSP Respite Out-of-Home Day units that are applied to the caregiver. This service must be provided to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and the (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Child Respite Out-of-Home Day	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Child Respite Out-of-Home Day Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC COVID Day Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC COVID Day Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Day Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Day Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Child Respite Out-of-Home Day	Individual
FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Child Respite Out-of-Home Day Waiver	Individual

**Service Definitions  
Caregiver Services**

**COVID NFCSP Respite Out-of-Home Day** (Continued) (One Hour) *Reciprocal Service-only for caregiver*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC COVID Day Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC COVID Day Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Day Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Day Care Waiver	Individual

**COVID NFCSP Respite Out-of-Home Overnight** (One Hour) *Reciprocal Service-only for caregiver*  
 COVID NFCSP Respite Out-of-Home Overnight provides NFCSP care recipients with temporary care as a result of the Coronavirus so that their primary caregivers can receive a break from their care giving responsibilities. Care is provided outside the caregiver’s and care recipient’s homes and is provided on an overnight basis. This service is not recorded to the care recipient under any circumstance. COVID NFCSP Respite Out-of-Home Overnight is recorded directly to the caregiver as a result of another approved service within the NFCSP Out-of-Home Respite Overnight service category that is applied to the care recipient due to the Coronavirus. Refer to the definition of the service that is applied to the care recipient to determine the number of COVID NFCSP Respite Out-of-Home Overnight units that are applied to the caregiver. This service must be provided to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and the (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Child Respite Out-of-Home Overnight	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Child Respite Out-of-Home Overnight Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Temporary Inpatient Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Temporary Inpatient Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Child Respite Out-of-Home Overnight	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Child Respite Out-of-Home Overnight Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Temporary Inpatient Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Temporary Inpatient Care Waiver	Individual

**COVID NFCSP Shopping Service** (One Hour)

Shopping service is provided to individuals who are unable to shop for themselves due to the

**Service Definitions  
Caregiver Services**

**COVID NFCSP Shopping Service** (Continued) (One Hour)

Coronavirus. These services include shopping for food and other basic necessities for vulnerable individuals in the interest of safety during the pandemic. With Area Agency on Aging approval, this service may be performed by an individual or agency that has an existing agreement with the AAA but cannot provide services for which it has a contract due to the Coronavirus. The AAA may also establish new agreements with individuals and agencies to provide shopping services due to the Coronavirus. Shopping services include delivery of items to consumers provided they do not order items themselves. If consumers shop and order items on-line or by telephone and need them delivered to their residence, COVID NFCSP Grocery Delivery is recorded. COVID NFCSP Shopping Service is recorded directly to the caregiver and must include the unit cost. It must also be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Other Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Other Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Other Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Other Supplemental	FC Supplemental Waiver	Individual

**Day Care** (One Hour) *Reciprocal Service*

**Medical  
Social**

Day Care provides personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four-hour day. Services offered in conjunction with adult day care frequently include social and recreational activities, training, counseling and meals for adult day care participants while at the facility. Day care programs may also provide services such as rehabilitation, medications assistance and personal care assistance. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of day care that is recorded to the care recipient. The fund identifier SAR Day Care must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
Alzheimer's Respite	SAR Care Recipient	Individual

**Home Delivered Meals** (One Meal) *Reciprocal Service*

Home-delivered meals are provided by a qualified nutrition provider to eligible participants or other eligible recipients in their place of residence. Each meal is served in a program administered by the SUA or AAA and meets all the requirements of the Older Americans Act (OAA). The meal must comply with the current Dietary Guidelines for Americans, which are published by the Secretaries of the U.S. Department of Health and Human Services and the U.S. Department of Agriculture and provides a minimum of one-third of the Dietary Reference Intakes. These guidelines are outlined in the current version of the Older Americans Act. The

## Service Definitions Caregiver Services

### **Home Delivered Meals** (Continued) (One Meal) *Reciprocal Service*

meal meets state and local food safety and sanitation requirements. Meals provided to individuals through means-tested programs may be included. Meals delivered to eligible care recipients should be recorded with the fund identifier SAR Third Party Care Recipient. The fund identifier *SAR HD Meals Third Party* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Third Party Care Recipient</i>	<i>Individual</i>

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### **Home Health Aide** (One Hour) *Reciprocal Service*

Home health aides provide personal assistance, stand-by assistance, supervision, or cues for persons having difficulties with one or more of the following activities of daily living: eating, dressing, bathing, toileting, and transferring in and out of bed. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of home health aide that is recorded to the care recipient. The fund identifier *SAR Home Health Aide* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **Homemaker** (One Hour) *Reciprocal Service*

Helps to maintain, strengthen and safeguard household functioning and independent living for participants who need either temporary assistance due to illness or long-term assistance due to chronic disabling conditions. Homemakers perform home management functions. These functions may include cooking, cleaning, laundry, and other light household chores. The primary emphasis in homemaker services is on the performance of home management functions while the primary emphasis in companion services is on the provision of supervision and companionship. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of homemaker that is recorded to the care recipient. The fund identifier *SAR Homemaker* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **Installation-Personal Emergency Response** (One Installation)

The service provides the installation of an in-home, twenty-four-hour electronic alarm system, which enables a high-risk individual to secure help in a medical, physical, emotional or environmental emergency. The service is recorded directly to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR</i>	<i>Individual</i>

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### **Live-In Companion** (One Hour) *Reciprocal Service*

Companions provide services on a live-in (day and night) basis. Services are intended to provide company to a participant in a protective and supervisory capacity. It may include such home management activities as cooking and light housekeeping but *does not* include personal care. This service is a reciprocal service that is applied to the care recipient. One unit of respite is

## Service Definitions Caregiver Services

### **Live-In Companion** (Continued) (One Hour) *Reciprocal Service*

applied to the caregiver for each unit of live-in companion that is recorded to the care recipient. The fund identifier *SAR Live-In Companion* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **Live-In Home Health Aide** (One Hour) *Reciprocal Service*

Home health aide services are provided on a live-in (day and night) basis. Services include personal assistance, stand-by assistance, supervision, or cues for persons having difficulties with one or more of the activities of daily living: eating, dressing, bathing, toileting and transferring. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of live-in home health aide that is recorded to the care recipient. The fund identifier *SAR Live-In Home Health Aide* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **Live-In Personal Care Worker** (One Hour) *Reciprocal Service*

Services provided by a personal care worker are provided on a live-in (day and night) basis. A personal care worker is an individual that is employed by a home health agency who provides a combination of homemaking services such as cleaning, laundry and other household chores as well as hands-on care including assistance with eating, bathing, toileting and transferring. A personal care worker allows consumers greater flexibility in the receipt of services. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of Live-In Personal Care Worker that is recorded to the care recipient. The fund identifier *SAR Live-In Personal Care Worker* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **Maintenance Personal Emergency Response** (One Month)

This service provides monthly maintenance payment for an in-home, twenty-four-hour electronic alarm system, which enables a high-risk individual to secure help in a medical, physical, emotional or environmental emergency. The service is recorded directly to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR</i>	<i>Individual</i>

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### **NFCSP Benefits Education** (One Session)

Educational programs offered through the NFCSP that are designed to increase caregivers' awareness of available government and non-government programs that assist them in meeting their needs and finding supports and solutions for challenges associated with caregiving. These programs provide detailed service information, including eligibility requirements and places where services are delivered. This service is recorded directly to the caregiver and is reported

## Service Definitions Caregiver Services

### **NFCSP Benefits Education** (Continued) (One Session)

individually unless approved by the NFCSP statewide coordinator to report aggregately. Approval for aggregate reporting is given on a case-by-case basis.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Information Services	FC Info Svcs	Individual
*FCSP Title III-E	NFCSP Information Services	FC Info Svcs	Approved Aggregate

### **NFCSP Caregiver Counseling** (One Hour)

A service designed to support caregivers and assist them in their decision-making and problem solving. Counselors have the capacity to work with older adults, families and caregivers and to understand and address the complex physical, behavioral and emotional problems related to caregiving. This includes counseling to individuals or in group sessions. Counselors must be degreed and/or credentialed professionals licensed by the State of Connecticut and include: Psychiatrists, Psychologists, Psychiatric Nurse Practitioners, Therapists, Professional Counselors and Clinical Social Workers. This service is recorded directly to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	CARES FC Title III-E	Individual
*FCSP Title III-E	CARES FC Title III-E Waiver	Individual
*FCSP Title III-E	FC Title III-E	Individual
*FCSP Title III-E	FC Title III-E	Individual

### **NFCSP Caregiver Support Groups Monthly** (One Session)

Support groups are led by a trained individual, moderator, or professional, as designated by the SUA, who facilitates groups of NFCSP caregivers in discussing their common experiences and concerns and developing a mutual support system. These support groups can help participants cope with issues that include isolation, role reversal, depression, change in social supports, relationship changes, how to advocate for the care recipient, etc. Support groups are typically held on a regularly scheduled basis and may be conducted in person, over the telephone, or online. Caregiver Support Groups do not include “caregiver education groups,” “peer-to-peer support groups,” or other groups primarily aimed at teaching skills or meeting on an informal basis without a facilitator who possesses training and/or credentials as required by the SUA. Facilitators may include psychologists, licensed counselors, persons with a bachelor’s or master’s degree in social work. Facilitators can also include individuals who are certified through a SUA-approved, evidence-based practice program such as *Powerful Tools for Caregivers*, *Savvy Caregivers*, *REACH Community (Resources for Enhancing Alzheimer’s Caregivers Health in the Community)*, and *Stress-Busting Program for Family Caregivers*. This service is reported aggregately in the consumer group (Agency Name) NFCSP Caregiver Support Group. This service records the number of caregiver support group sessions conducted by the provider and the number of consumers that attended such sessions for the report month.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	CARES FC Title III-E	Aggregate
*FCSP Title III-E	CARES FC Title III-E Waiver	Aggregate

**Service Definitions  
Caregiver Services**

**NFCSP Caregiver Support Groups Monthly** (Continued) (One Session)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	FC Title III-E	Aggregate
*FCSP Title III-E	FC Title III-E Waiver	Aggregate

**NFCSP Caregiver Support Groups YTD** (One Session)

Support groups are led by a trained individual, moderator, or professional, as designated by the SUA, who facilitates groups of NFCSP caregivers in discussing their common experiences and concerns and developing a mutual support system. These support groups can help participants cope with issues that include isolation, role reversal, depression, change in social supports, relationship changes, how to advocate for the care recipient, etc. Support groups are typically held on a regularly scheduled basis and may be conducted in person, over the telephone, or online. Caregiver Support Groups do not include “caregiver education groups,” “peer-to-peer support groups,” or other groups primarily aimed at teaching skills or meeting on an informal basis without a facilitator who possesses training and/or credentials as required by the SUA. Facilitators may include psychologists, licensed counselors, persons with a bachelor’s or master’s degree in social work. Facilitators can also include individuals who are certified through a SUA-approved, evidence-based practice program such as *Powerful Tools for Caregivers*, *Savvy Caregivers*, *REACH Community (Resources for Enhancing Alzheimer’s Caregivers Health in the Community)*, and *Stress-Busting Program for Family Caregivers*. This service is reported aggregately in the consumer group (Agency Name) NFCSP Caregiver Support Group. This service records the number of year-to-date caregiver support group sessions conducted by the provider and the year-to-date number of consumers that attended such sessions as of the report month.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	CARES FC Title III-E	Aggregate
*FCSP Title III-E	CARES FC Title III-E Waiver	Aggregate
*FCSP Title III-E	FC Title III-E	Aggregate
*FCSP Title III-E	FC Title III-E Waiver	Aggregate

**NFCSP Caregiver Training** (One Hour)

NFCSP Caregiver Training provides caregivers who participate in the NFCSP with information to improve knowledge and enhance specific skills related to caring for older individuals, children under age 18 and adult children between age 18 and 59 with a disability. Training sessions may include skills related to home emergency planning and preparedness, medication and financial management, health, and nutrition, including disease specific needs, communication with health care providers and other family members, and assistance with activities of daily living, such as bathing and dressing. Training may include the use of evidence-based programs; be conducted in person or on-line; and be provided in individual or group settings. Regardless of the manner in which the service is provided, the required demographic data outlined, by the SUA, MUST be collected for both the caregiver and care recipient. Each consumer must be registered in Aging and Disability. This service is recorded directly to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	CARES FC Title III_E	Individual



**Service Definitions  
Caregiver Services**

**NFCSP Caregiver Training** (Continued) (One Hour)

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	CARES FC Title III-E	Individual
*FCSP Title III-E	CARES FC Title III-E Waiver	Individual
*FCSP Title III-E	FC Title III-E	Individual
*FCSP Title III-E	FC Title III-E	Individual

**NFCSP Case Management** (One Hour)

NFCSP Case Management is a service provided to the caregiver, at the direction of the caregiver, by an individual who is trained or experienced in case management skills to assess needs and arrange, coordinate and monitor a package of services that meets the caregiver's needs. This service includes activities and coordination such as: 1) a comprehensive assessment of the caregiver, including physical, psychological and social needs, 2) develop, implement monitor and adjust a service plan in conjunction with the caregiver that uses formal services, including those from other plans, as well as informal services to meet the needs of the caregiver identified in the assessment, 3) coordinate and monitor service deliveries, 4) advocate on behalf of the caregiver for needed services or resources, 5) authorize payment for services and, 6) conduct an annual reassessment, as required. NFCSP Case Management is recorded directly to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	CARES FC Title III-E	Individual
*FCSP Title III-E	CARES FC Title III-E Waiver	Individual
*FCSP Title III-E	FC Title III-E	Individual
*FCSP Title III-E	FC Title III-E	Individual

**NFCSP Child Respite In-Home** (One Hour) *Reciprocal Service*

NFCSP Child Respite In-Home provides temporary care to a child younger than 18 years of age or an adult child with disabilities between the ages of 18-59 so that his or her at-home caregiver who participates in the NFCSP can have a short-term break. This respite is provided in the home in which the care recipient/child lives. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for each unit of NFCSP Child Respite In-Home that is recorded to the care recipient. The fund identifier *FC Child Respite In-Home* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**NFCSP Child Respite Out-of-Home Day** (One Hour) *Reciprocal Service*

NFCSP Child Respite Out-of-Home Day provides temporary care to a child younger than 18 years of age so that his or her at-home caregiver who participates in the NFCSP can have a short-term break. Out-of-home respite can be provided in a camp, a day-care facility, a before or after school program, or a community program. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite Out-of-Home Day is applied to the caregiver for each unit of NFCSP Child Respite Out-of-Home Day that is recorded to the care recipient. The

**Service Definitions  
Caregiver Services**

**NFCSP Child Respite Out-of-Home Day** (Continued) (One Hour) *Reciprocal Service*

fund identifier *FC Child Respite Out-of-Home Day* must be applied when delivering NFCSP Respite Out-of-Home Day to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out of Home Respite Day	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Day	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Day	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Day	FC Care Recipient Waiver	Individual

**NFCSP Child Respite Out-of-Home Overnight** (One Day) *Reciprocal Service*

NFCSP Child Respite Out-of-Home Overnight provides temporary care to a child younger than 18 years of age so that his or her at-home caregiver who participates in the NFCSP can have a short-term break. Respite services are provided overnight in a camp. This service is a reciprocal service that is applied to the care recipient. Twenty-four units of NFCSP Respite Out-of-Home Overnight are applied to the caregiver for each unit of NFCSP Child Respite Out-of-Home Overnight is recorded to the care recipient. The fund identifier *FC Child Respite Out-of-Home Overnight* must be applied when delivering NFCSP Respite Out-of-Home Overnight to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	FC Care Recipient Waiver	Individual

**NFCSP Chore** (One Hour)

NFCSP Chore assists NFCSP caregivers by helping their care recipients with such activities as heavy housework, yard work, sidewalk maintenance and minor home repairs. This service is recorded directly to the caregiver. Service delivery must include the unit cost and the care recipient association. If NFCSP Chore is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP In-Home Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Supplemental	FC Supplemental	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Chore** (Continued) (One Hour)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Supplemental	FC Supplemental Waiver	Individual

**NFCSP Companion** (One Hour) *Reciprocal Service*

**Travel-FC**

NFCSP Companion provides company to care recipients in the NFCSP in a protective and supervisory capacity. It may include escort to medical appointments, transportation incidental to such appointments and minor meal preparation. However, the primary emphasis is on the provision of supervision and companionship. This service is intended to provide caregivers with temporary respite from their caregiver responsibilities. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for each unit of NFCSP Companion that is recorded to the care recipient. The fund identifier *FC Companion* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**NFCSP Day Care** (One Hour) *Reciprocal Service*

**Medical-FC**

**Social-FC**

NFCSP Day Care provides short-term respite to caregivers in the NFCSP by providing personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four-hour day. Services offered in conjunction with adult day care frequently include social and recreational activities, training, counseling and meals for adult day care participants while at the facility. Day care programs may also provide services such as rehabilitation, medications assistance and personal care assistance. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite Out-of-Home Day is applied to the caregiver for each unit of NFCSP Day Care that is recorded to the care recipient. The fund identifier *FC Day Care* must be applied when delivering NFCSP Respite Out-of-Home Day to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Care Recipient Waiver	Individual

**NFCSP Emergency Item** (One Payment)

**Appliance Repair/Replacement-FC**

**Service Definitions  
Caregiver Services**

**NFCSP Emergency Item** (Continued) (One Payment)

- Automobile Repair-FC*
- Dental Services/Denture Repair-FC*
- Housing Assistance-FC*
- Medical Services-FC*
- Prescription Drug One-Time Payment-FC*
- Utility Assistance-FC*

NFCSP Emergency Item is a one-time payment of an item or service under the NFCSP that is provided because of an unexpected situation or sudden occurrence of a serious and urgent nature that demands immediate action. This service is only provided when the consumer has been denied payment from other programs and sources or there is no other known source of payment available. The service is recorded directly to the caregiver. Service delivery must include the appropriate sub-service, unit cost and care recipient association. If NFCSP Emergency Item is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Grandparent Emergency Item** (One Payment)

- Automobile Repair FCGP*
- Bed Linens/Blankets Emergency FCGP*
- Bed/Mattress Emergency FCGP*
- Food Assistance Emergency FCGP*
- Housing Assistance FCGP*
- Utility Assistance FCGP*

NFCSP Grandparent Emergency Item is a one-time payment of an item or service under the NFCSP that is provided to relative caregivers of children under age 18 and adult children between age 18 and 59 with a disability because of an unexpected situation or sudden occurrence of a serious and urgent nature that demand immediate attention. This service is only delivered when the consumer has been denied payment from other programs and sources or there is no other known source of payment available. If the emergent need does not apply to one of the service’s associated subservices, the NFCSP statewide coordinator must approve the delivery of services before the purchase/assistance is provided. This service is provided directly to the caregiver. Service delivery must include the appropriate subservice, unit cost and care recipient association. If NFCSP Grandparent Emergency Item is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID GP site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Grandparent Emergency Item** (Continued) (One Payment)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Grandparent Internet** (One Delivery)

The purchase of monthly internet service for the home, or hot spot plans required for devices that benefit the caregiver and are outlined in the MIS “NFCSP Grandparent Technical Devices” service definition. These plans can only be purchased when the service is necessary to assist the caregiver. This may include providing safety- or academic-related assistance for the care recipient. Devices that use the internet can promote virtual communication with health care providers and virtual learning. They can also help reduce caregiver stress and enhance communication to help ensure the safety and well-being of the care recipient. This is a supplemental service that is delivered directly to the caregiver. The service delivery must include the unit cost and the care recipient association. If NFCSP Grandparent Internet is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID GP site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Grandparent Non-Emergency Items** (One Item)

***Bed Linens/Blankets Non-Emergency-FCGP***

***Bed/Mattress Non-Emergency-FCGP***

***Children’s Clothing-FCGP***

***Food Assistance Non-Emergency--FCGP***

***School Supplies-FCGP***

NFCSP Grandparent Non-Emergency Item is a one-time item or service option that is provided by the NFCSP to help alleviate the strain for relative caregivers of children under age 18 and adult children between age 18 and 59 with a disability. This service is only provided when the child/caregiver has been denied payment for the item or service from other programs and sources or there is no other known source of payment available. The service is recorded directly to the caregiver. Service delivery must include the appropriate sub-service, unit cost., and care recipient

**Service Definitions  
Caregiver Services**

**NFCSP Grandparent Non-Emergency Item** (Continued) (One Item)

association. If NFCSP Grandparent Non-Emergency Item is provided because of Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID GP site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Grandparent Technical Devices** (One Item)

*Mobile Device-FCGP*

*Smart Device-FCGP*

*Virtual Assistant Device-FCGP*

*Visual Surveillance Device-FCGP*

NFCSP Grandparent Technical Devices are tools that are purchased to assist older relative caregivers caring of children age 18 and younger and adult children with a disability age 18-59. These devices are intended to ease the burden of care for the caregiver and not intended for recreational use. NFCSP Grandparent Technical Devices can include mobile technology such as laptops; cell phones; tablets; hotspot devices; WiFi router; smart technology such as smart phones, smart watches, and smart televisions; “virtual assistant” technology such as Alexa, Echo, Google Assist, and Siri as well as visual surveillance technology such as camera monitors, including nanny cams and baby monitors. NFCSP Grandparent Technical Devices can be used by the caregiver or the care recipient but only devices that benefit the caregiver can be purchased under the NFCSP. These devices decrease the burden of caregiver vigilance by reducing the need to cue care recipients with disabilities as well as to perform tasks typically done by the caregiver. Devices can also help caregivers ensure the safety and well-being of care recipients as well as virtual communication with health care providers. If the device is not included in the above categories, it must be approved by the NFCSP Statewide Coordinator before it is purchased. NFCSP Grandparent Technical Devices is delivered directly to the caregiver and must include the unit cost, sub-service, and care recipient association. If the device is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID GP site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Grandparent Technical Installation (One Delivery)**

The installation of a technical device as well as internet service, software, or applications on devices as defined in the MIS service definition for NFCSP Grandparent Technical Devices. These are typically one-time installations. NFCSP Grandparent Technical installation should only be recorded when there is a separate fee associated with installing the device, software, or application. If the installation of these items is included in the price of the device, NFCSP Grandparent Technical Device is recorded in Aging and Disability and the cost of the device includes the price for installation. NFCSP Grandparent Technical Installation for internet service would be the one-time, set-up fee to install the internet. If monthly internet service associated with a plan is paid, the MIS service “NFCSP Grandparent Internet” is recorded. NFCSP Grandparent Technical Installation is a supplemental service that is recorded directly to the caregiver. Service delivery must include the unit cost and care recipient association. If this installation is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID GP site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Grocery Delivery (One Delivery)**

NFCSP Grocery Delivery helps caregivers in the NFCSP by having local merchants deliver food and other basic necessities to care recipients. This service does not include personal shopping or transporting participants to the store. It is to be used for grocery delivery fees only. Deference should be given to the consumer’s preferred merchants and to convenience. This service is recorded directly to the caregiver. Service delivery must include the unit cost and care recipient association. If this delivery is made as a result of the Coronavirus, units should be recorded to the service COVID NFCSP Grocery Delivery.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Health and Wellness Supportive Item (One Item)**

**Air Conditioner/Fan FC**  
**Blood Pressure Kit FC**

**Service Definitions**  
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**NFCSP Health and Wellness Supportive Item** (Continued) (One Item)

*Equipment/Device Accessory FC*

*Hip Replacement Kit FC*

*Mattress/Box Spring FC*

*Scale FC*

NFCSP Health and Wellness Supportive Items are products that assist caregivers in overseeing their care recipients' health conditions and in providing support to ease and to manage symptoms. These items are typically longer-lived and are not considered disposable; are commercially available and help to monitor health conditions, chronic or otherwise, or to provide supportive aid for such conditions and their associated symptoms. Health and wellness supportive items generally do not require a physician's prescription. Items may aid in maintaining stable health and identifying when timely intervention is needed; as well as providing supportive products to help individuals live more comfortably and/or safely with their conditions. Care recipients' NFCSP assessments must demonstrate challenge(s) in ADLs or IADLs associated with a current chronic, or otherwise condition; medical diagnosis; or symptom associated with such challenge for which the NFCSP Health and Wellness Supportive Item is beneficial. NFCSP is the payor of last resort for this service. NFCSP Health and Wellness Supportive Items is recorded directly to the caregiver. The service delivery record must include the appropriate sub-service, unit cost and care recipient association.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Home Health Aide** (One Hour) *Reciprocal Service*

Home health aides provide temporary respite to caregivers in the NFCSP by providing personal assistance, stand-by assistance, supervision, or cues to care recipients who have difficulties with one or more of the following activities of daily living: ambulating, eating, dressing, bathing, toileting, and transferring. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for each unit of NFCSP Home Health Aide that is recorded to the care recipient. The fund identifier *FC Home Health Aide* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual



**Service Definitions  
Caregiver Services**

**NFCSP Home Safety/Repair (One Item)**

*Bathroom Modifications-FC*

*Door Guard-FC*

*Generator-FC*

*Grab Bar/Railing-FC*

*Home Repair-FC*

*Ramp-FC*

*Stair Glide-FC*

*Sump Pump-FC*

NFCSP Home Safety/Repair provides interventions and/or alterations to the physical structure of the home to support the needs of caregivers in the NFCSP by securing the home and/or keeping the care recipient free from risk or harm. This service is only provided when the consumer has been denied payment from other programs and sources, or there is no other known source of payment available. NFCSP Home Safety/Repair is recorded directly to the caregiver. Service delivery must include the appropriate sub-service, unit cost, and care recipient association. If this service is provided as a result of the Coronavirus, units should be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and to the (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Home Mod/ Repairs Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Home Mod/ Repairs Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Home/Mod Repairs Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Home Mod/ Repairs Supplemental	FC Supplemental Waiver	Individual

**NFCSP Homemaker (One Hour) Reciprocal Service**

Helps to maintain, strengthen, and safeguard household functioning and independent living for care recipients who need either temporary assistance due to illness or long-term assistance due to chronic disabling conditions. This service is intended to provide care recipients in the NFCSP with temporary assistance in order to offer NFCSP caregivers a short respite from their caregiver responsibilities. Homemakers perform home management functions. These functions may include cooking, cleaning, laundry, and other light household chores. The primary emphasis in homemaker services is on the performance of home management functions while the primary emphasis in companion services is on the provision of supervision and companionship. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for each unit of NFCSP Homemaker that is recorded to the care recipient. The fund identifier *FC Homemaker* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Homemaker** (Continued) (One Hour) *Reciprocal Service*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**NFCSP Installation-Personal Emergency Response** (One Installation)

This service supports caregivers by providing the installation of an in-home, twenty-four-hour electronic alarm system, which enables high-risk care recipients to secure help in a medical, physical, emotional or environmental emergency. This service is recorded directly to the caregiver. The service delivery record must include the unit cost and care recipient association. If this installation is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and to the (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

**NFCSP Internet** (One Delivery)

The purchase of monthly internet service for the home, or hot spot plans required for devices that benefit the caregiver and are outlined in the MIS “NFCSP Technical Devices” service definition. These plans can only be purchased when the service is necessary to assist the caregiver. Devices that use the internet can promote virtual caregiving and virtual communication with health care providers. They can also help reduce caregiver stress, worry and the physical demands of personal visits/communication. NFCSP Internet is a supplemental service that is delivered directly to the caregiver and must include the unit cost and care recipient association. If NFCSP Internet is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

## Service Definitions Caregiver Services

### **NFCSP Information and Assistance (One Contact)**

A service for NFCSP caregivers that: (A) provides current information on opportunities and services that are available to caregivers and their care recipients in their communities, including information related to assistive technology; (B) assesses problems and capacities; (C) links to available opportunities and services; and (D) ensures, to the maximum extent practicable, that caregivers receive needed services and are aware of available opportunities by establishing adequate follow-up procedures. This service should be recorded directly to the caregiver whenever possible. When it is not practical to report individual caregivers, caregivers may be reported aggregately. The NFCSP statewide coordinator at the SUA approves, on a case-by-case basis, whether this service is reported individually or aggregately. Services cannot be provided aggregately until approval is granted.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP I&A	CARES FC I&A	Individual
*FCSP Title III-E	NFCSP I&A	CARES FC I&A Waiver	Individual
*FCSP Title III-E	NFCSP I&A	FC I&A	Individual
*FCSP Title III-E	NFCSP I&A	FC I&A	Individual

### **NFCSP Legal Assistance (One Hour)**

#### ***Caregiver's Rights-FC***

#### ***Grandparent's Rights-FC***

This assistance provides NFCSP caregivers with legal advice, counseling, and representation by an attorney or another person acting under the supervision of an attorney. This service is recorded directly to the caregiver. Service delivery must include the appropriate sub-service, unit cost and care recipient association. Caregiver's rights refer to caregivers caring for elderly individuals; grandparent's rights refer to relative caregivers of children younger than 18 years of age and adult children with a disability age 18-59. If NFCSP Legal Assistance is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Legal/Financial Consult Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Legal/Financial Consult Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Legal/Financial Consult Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Legal/Financial Consult Supplemental	FC Supplemental Waiver	Individual

### **NFCSP Live-In Companion (One Hour) *Reciprocal Service***

Companions provide services through the NFCSP on a live-in (day and night) basis. Services are intended to provide company to care recipients in a protective and supervisory capacity. It may include such home management activities as cooking and light housekeeping but *does not* include personal care. This service is a reciprocal service that is recorded to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for every unit of NFCSP Live-In

## Service Definitions Caregiver Services

### **NFCSP Live-In Companion** (Continued) (One Hour) *Reciprocal Service*

Companion that is recorded to the care recipient. The fund identifier *FC Live-In Companion* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

### **NFCSP Live-In Home Health Aide** (One Hour) *Reciprocal Service*

Home health aide services are provided through the NFCSP on a live-in (day and night) basis. Services include personal assistance, stand-by assistance, supervision, or cues for care recipients who have difficulty with one or more of the following activities of daily living: ambulating, eating, dressing, bathing, toileting and transferring. This service is a reciprocal service that is recorded to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for every unit of NFCSP Live-In Home Health Aide that is recorded to the care recipient. The fund identifier *FC Live-In Home Health Aide* must be applied when delivering NFCSP Respite In-Home respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

### **NFCSP Live-In Personal Care Worker** (One Hour) *Reciprocal Service*

Services provided by a personal care worker through the NFCSP are provided on a live-in (day and night) basis. A personal care worker is an individual that is employed by a home health agency who provides a combination of homemaking services such as cleaning, laundry and other household chores as well as hands-on care including assistance with ambulating, eating, bathing, dressing, toileting and transferring. A personal care worker allows consumers greater flexibility in the receipt of services. This service is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for each unit of Live-In Personal Care Worker that is recorded to the care recipient. The fund identifier *FC Live-In Personal Care Worker* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

### **NFCSP Maintenance-Personal Emergency Response** (One Month)

This service supports caregivers by providing monthly maintenance payments for an in-home, twenty-four-hour electronic alarm system, which enables high-risk care recipients to secure help in a medical, physical, emotional, or environmental emergency. This service is recorded directly to the caregiver and must include the unit cost and care recipient association. If this service is

**Service Definitions  
Caregiver Services**

**NFCSP Maintenance-Personal Emergency Response** (Continued) (One Month)

provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

**NFCSP Medical Consumable Supplies** (One Item)

- Colostomy Supplies-FC*
- Diabetic Socks/Support Hose-FC*
- Gel Cushion-FC*
- Incontinence Supplies-FC*
- Mastectomy Supplies-FC*
- Medical Gloves-FC*
- Nutrition Supplements-FC*
- Ointments-FC*
- Orthopedic Shoes-FC*
- Personal Items-FC*
- Transfer Sheets-FC*
- Wig-FC*
- Wound Care Supplies-FC*

Goods and supplies which do not include equipment and are necessary to help caregivers enrolled in the NFCSP care for care recipients with certain health conditions. Supplies include various types of material aid that are not reusable. These supplies are expendable, disposable, or non-durable. They are intended for one-time or temporary use. This service must only be provided with NFCSP funds when the consumer has been denied payment from other programs and sources such as Medicare or health insurance, or for which there is no other known payer. Supplemental funds can only be used as the payer of last resort. This service is recorded directly to the caregiver. The service delivery record must include the appropriate sub-service, unit cost and care recipient association.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Medical Consumable Supplies** (Continued) (One Item)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Medical-Related Equipment** (One Item)

- Bathing Devices*
- Bed Rail*
- Commode/Toilet Seat*
- Communication Assistive Devices-FC*
- Hearing Assistive Devices-FC*
- Hoyer Lift-FC*
- Lift Chair*
- Mattress Sensor Pad*
- Personal Alarm*
- Transfer Aids-FC*
- Van Lift-FC*
- Vision Assistive Devices-FC*
- Walking Assistive Devices-FC*
- Wheelchair/Scooter-FC*

NFCSP Medical-Related Equipment helps NFCSP caregivers by providing their care recipients with apparatus that help them perform daily tasks and aids them with certain health limitations. This equipment is durable and is meant for long-term use. NFCSP Medical-Related Equipment must only be provided with NFCSP funds when the consumer has been denied payment from other programs and sources such as Medicare or health insurance or for which there is no other known payor. Supplemental funds can only be used as the payor of last resort. This service is recorded directly to the caregiver. The service delivery record must include the appropriate sub-service, unit cost and care recipient association.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

**NFCSP Outreach** (One Contact)

Interventions initiated by an agency or organization delivering NFCSP services for the purpose of identifying and reaching out to individual caregivers that might potentially benefit from existing services and benefits and encouraging their use of such services. This outreach is tailored to the needs of the individual caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP I&A	FC I&A	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Outreach** (Continued) (One Contact)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP I&A	FC I&A Waiver	Individual

**NFCSP Personal Care Worker** (One Hour) *Reciprocal Service*

An individual employed by a home health agency who provides a combination of homemaking services such as cleaning, laundry, and other household chores as well as hands-on care including assistance with ambulating, eating, bathing, dressing, toileting and transferring. A personal care worker allows consumers greater flexibility in the receipt of services. This service is a reciprocal service that is applied to a care recipient in the NFCSP. One unit of NFCSP Respite In-Home respite is applied to a caregiver for each unit of NFCSP Personal Care Worker that is recorded to the care recipient. The fund identifier *FC Personal Care Worker* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**NFCSP Public Information Services** (One Activity)

A public and media activity that provides caregivers, as a targeted audience, information that includes but is not limited to available services, issues related to caregiving and caregiver stress. Public activities may include in-person or virtual interactive presentations, booths/exhibits at fairs, conferences, public service announcements, distribution of pamphlets and newsletters, and radio, TV or web site events. This service is intended for large audiences and is not tailored to the needs of an individual like NFCSP Information and Assistance. This service is recorded aggregately because collecting consumer registration forms is not feasible due to the large number of participants. An estimated unduplicated number of caregivers receiving NFCSP Public Information Services must be provided. The audience provided should only be reported one time per medium per quarter. The year-to-date total should only reflect each audience one time. For example, a newsletter is mailed to the same 100 people every quarter. Each quarter one unit of service is reported for the newsletter and 100 consumers. The reported year-to-date total, however, would be 4 units of service and 100 consumers (NOT 400 consumers) since the same people received the newsletter each quarter.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Information Services	FC Info Svcs	Aggregate
*FCSP Title III-E	NFCSP Information Services	FC Info Svcs Waiver	Aggregate

**NFCSP Respite In-Home** (One Hour) *Reciprocal Service – only for caregiver*

NFCSP Respite In-Home provides caregivers in the NFCSP a break from their care giving responsibilities as a result of temporary care that is provided to their care recipients. This care is provided in the home of the caregiver or the care recipient. NFCSP Respite In-Home cannot be recorded to the care recipient under any circumstance. NFCSP Respite In-Home is recorded directly to the caregiver as a result of another approved service within the NFCSP In-Home

## Service Definitions Caregiver Services

**NFCSP Respite In-Home** (Continued) (One Hour) *Reciprocal Service - only for caregiver*

Respite service category that is applied to the care recipient. Refer to the definition of the service that is applied to the care recipient to determine the number of NFCSP Respite In-Home units that are applied to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Child Respite In-Home	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Child Respite In-Home Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion Travel	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion Travel Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Homemaker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Homemaker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Live-In Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Skilled Nursing Visits	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Skilled Nursing Visits Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Child Respite In-Home	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Child Respite In-Home Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion Travel	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion Travel Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Homemaker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Homemaker Waiver	Individual



**Service Definitions  
Caregiver Services**

**NFCSP Respite In-Home** (Continued) (One Hour) *Reciprocal Service - only for caregiver*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Companion	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Companion Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Home Health Aide	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Home Health Aide Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Live-In Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Personal Care Worker	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Personal Care Worker Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Skilled Nursing Visits	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Skilled Nursing Visits Waiver	Individual

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**NFCSP Respite Out-of-Home Day** (One Hour) *Reciprocal Service – only for caregiver*

NFCSP Respite Out-of-Home Day provides caregivers in the NFCSP a break from their care giving responsibilities as a result of temporary care that is provided to their care recipients. This care is provided outside the caregiver’s or care recipient’s home and is NOT provided overnight. NFCSP Respite Out-of-Home Day cannot be recorded to the care recipient under any circumstance. NFCSP Respite Out-of-Home Day is recorded directly to the caregiver as a result of another approved service within the NFCSP Out-of-Home Respite Day service category that is applied to the care recipient. Refer to the definition of the service that is applied to the care recipient to determine the number of NFCSP Respite Out-of-Home Day units that are applied to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Child Respite Out-of-Home Day	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Child Respite Out-of-Home Day Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Day Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	CARES FC Day Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite	FC Child Respite Out-of-Home Day	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Child Respite Out-of-Home Day Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Day Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Day	FC Day Care Waiver	Individual

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## Service Definitions Caregiver Services

### **NFCSP Respite Out-of-Home Overnight (One Hour) *Reciprocal Service – only for caregiver***

NFCSP Respite Out-of-Home Overnight provides caregivers in the NFCSP a break from their care giving responsibilities as a result of temporary care that is provided to their care recipients. This care is provided overnight outside the caregiver’s or care recipient’s home. NFCSP Respite Out-of-Home Overnight cannot be recorded to the care recipient under any circumstance. NFCSP Respite Out-of-Home Overnight is recorded directly to the caregiver as a result of another approved service within the NFCSP Out-of-Home Respite Overnight service category that is applied to the care recipient. Refer to the definition of the service that is applied to the care recipient to determine the number of NFCSP Respite Out-of-Home Overnight units that are applied to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Child Respite Out-of-Home Overnight	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Child Respite Out-of-Home Overnight Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Temporary Inpatient Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Temporary Inpatient Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Child Respite Out-of-Home Overnight	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Child Respite Out-of-Home Overnight Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Temporary Inpatient Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	CARES FC Temporary Inpatient Care Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Child Respite Out-of-Home Overnight	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Child Respite Out-of-Home Overnight Waiver	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Temporary Inpatient Care	Individual
*FCSP Title III-E	NFCSP Out-of-Home Respite Overnight	FC Temporary Inpatient Care Waiver	Individual

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### **NFCSP Safe Return (One Enrollment)**

NFCSP Safe Return is an emergency tracking system, which helps NFCSP caregivers by locating care recipients with Alzheimer’s disease and related dementia that may have wandered and become lost. The Alzheimer’s Association provides this service. Clients are referred to the Association by Program Care Managers. This service is recorded directly to the caregiver. Service delivery must include the unit cost for the service and the care recipient association. If this service is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site

## Service Definitions Caregiver Services

### **NFCSP Safe Return** (Continued) (One Enrollment)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

### **NFCSP Skilled Nursing Visits** (One Hour) *Reciprocal Service*

Services provided by a licensed nurse (Registered Nurse-RN or a Licensed Practical Nurse – LPN) through the NFCSP that are designed to provide part time, medically necessary and appropriate home health care services under the direction of a licensed physician, dentist or advanced practice nurse (APRN). Services may include preventative, restorative, and rehabilitative nursing care, health education and counseling, referral for and coordination of services and delegation of responsibility to, supervision and teaching of non-skilled caregivers. This service is only provided when the consumer has been denied payment from other programs or sources or there is no other known source of payment available. NFCSP Skilled Nursing Visits is a reciprocal service that is applied to the care recipient. One unit of NFCSP Respite In-Home is applied to the caregiver for each unit of NFCSP Skilled Nursing Visits that are recorded to the care recipient. The fund identifier *FC Skilled Nursing Visits* must be applied when delivering NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

### **NFCSP Software/Applications** (One Delivery)

The purchase of software and applications for technical devices that assist caregivers in their caregiving roles. These programs can store important information in one place such as appointments and medical notes, track assistance from others helping to provide care and assistance and allow easier and more effective communication with other family members and loved ones. NFCSP Software/Applications can also manage the creation of personal to-do lists, offer medication reminders, and provide around-the-clock monitoring of certain care recipient conditions such as heart rate and glucose levels. Caregivers of persons with dementia can learn communication skills and get support regarding challenging behaviors associated with these diseases and may be connected with a hotline for live advice. Care recipients can be provided necessary software to utilize technology provided the program is also beneficial to the caregiver. NFCSP Software/Applications can offer closed captioning to aid hearing-impaired individuals and screen-reading for those who are visually impaired so they can participate in virtual sessions such as caregiving and telehealth. NFCSP Software/Applications is a supplemental service that is delivered directly to the caregiver and must include the unit cost. If NFCSP Software/

**Service Definitions  
Caregiver Services**

**NFCSP Software/Applications** (Continued) (One Delivery)

Application is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Technical Devices** (One Item)

*Mobile Device-FC*

*Smart Device-FC*

*Virtual Assistant Device-FC*

*Visual Surveillance Device-FC*

NFCSP Technical Devices are tools that are purchased to assist caregivers in their caregiving roles. NFCSP Technical Devices can include mobile technology such as laptops; cell phones; tablets; hotspot devices; WiFi router; smart technology such as smart phones, smart watches, and smart televisions; “virtual assistant” technology such as Alexa, Echo, Google Assist, and Siri as well as visual surveillance technology such as camera monitors also called nanny cams. NFCSP Technical Devices can be used by the caregiver or the care recipient but only devices that benefit the caregiver can be purchased under the NFCSP. These devices decrease the burden of caregiver vigilance by reducing the need to cue the care recipient as well as to perform tasks typically done by the caregiver. Devices can help decrease caregiver stress and time needed to assure care recipients’ safety, overall health and well-being via virtual caregiving and virtual communication with health care providers. If the device is not included in the above categories, it must be approved by the NFCSP Statewide Coordinator before it is purchased. NFCSP Technical Devices is delivered directly to the caregiver and must include the unit cost and appropriate sub-service. If the device is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site. Devices such as eyeglasses and hearing aids that mitigate specific health conditions are recorded to the service NFCSP Medical-Related Equipment and to the appropriate associated sub-service. These devices should not be recorded as NFCSP technical devices.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

**Service Definitions  
Caregiver Services**

**NFCSP Technical Installation (One Delivery)**

The installation of a technical device as well as internet service, software, or applications on devices as defined in the MIS service definition for NFCSP Technical Devices. These are typically, one-time installations. NFCSP Technical installation should only be recorded when there is a separate fee associated with installing the device, software or application. If the installation of these items is included in the price of the device, NFSP Technical Device is recorded in Aging and Disability and the cost of the device includes the price for installation. NFCSP Technical Installation for internet service would be the one-time set-up fee to install the internet. If monthly internet service associated with a plan is paid, the MIS service “Internet” is recorded. NFCSP Technical Installation is a supplemental service that is recorded directly to the caregiver and must include the unit cost. If this installation is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP Consumable Supplies Supplemental	FC Supplemental Waiver	Individual

**NFCSP Telephone Jack Installation PERS (One Installation)**

This service supports caregivers by installing telephone jack(s), which may be necessary to allow greater accessibility for placement of a personal emergency response system. This service is recorded directly to the caregiver and must include the unit cost and care recipient association. If this installation is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and (Agency Name) NFCSP COVID site when delivered to kindship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	CARES FC Supplemental Waiver	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental	Individual
*FCSP Title III-E	NFCSP AT/DE/ER Supplemental	FC Supplemental Waiver	Individual

**NFCSP Temporary Inpatient Care (One Day) Reciprocal Service**

***Institutional –FC  
Non-Institutional-FC***

This short-term inpatient respite care is provided to NFCSP care recipients in a setting that is not the care recipient’s home. This care may be provided in a nursing home in which case the sub-service “Institutional” must be recorded or in an assisted living community or residential care

## Service Definitions Caregiver Services

**NFCSP Temporary Inpatient Care** (Continued) (One Day) *Reciprocal Service*  
home in which case the sub-service “Non-Institutional” must be recorded. This service includes a room, meals, substantial assistance with personal care and daily living, protective supervision and recreational activities. Nursing services may also be provided. This service is a reciprocal service that is applied to the care recipient. Twenty-four units of NFCSP Respite Out-of-Home Overnight are applied to the caregiver for every unit of NFCSP Temporary Inpatient Care that is recorded to the care recipient. The fund identifier *FC Temporary Inpatient Care* must be applied when delivering NFCSP Respite Out-of-Home Overnight to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	CARES FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP Out of Home Respite Overnight	FC Care Recipient Waiver	Individual

### **NFCSP Transportation** (One Way Trip)

*Assisted Trans-FC*

*Assisted Medical Trans-FC*

*Medical Trans-FC*

*Non-Medical Trans-FC*

NFCSP Transportation is provided to help complement the care NFCSP caregivers provide to their care recipients who require assistance traveling from one location to another, using a vehicle. This service is provided on a limited basis. NFCSP Transportation is recorded directly to the caregiver. Service delivery must include the appropriate sub-service, unit cost and care recipient association. If this service is provided as a result of the Coronavirus, the service delivery must be recorded to the (Agency Name) NFCSP COVID site.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP Transportation Supplemental	CARES FC Supplemental	Individual
FCSP Title III-E	NFCSP Transportation Supplemental	CARES FC Supplemental Waiver	Individual
FCSP Title III-E	NFCSP Transportation Supplemental	FC Supplemental	Individual
FCSP Title III-E	NFCSP Transportation Supplemental	FC Supplemental Waiver	Individual

### **NFCSP Website Contact** (One Contact)

A contact on an Internet website that is maintained by the SUA or one of its contractors or grantees, which provides a caregiver with information that meets his/her specific needs. A contact can only be counted when a consumer completes an on-line application, and whenever a consumer requests information on the website and the information is supplied. Situations when a consumer reads information on a webpage, even if that page is devoted to the NFCSP, CANNOT

## Service Definitions Caregiver Services

### NFCSP Website Contacts (Continued) (One Contact)

be counted as a contact. Hits to a NFCSP webpage and consumer downloads from the NFCSP webpage are also not eligible to be counted as a contact. Information specific to the consumer's needs must be requested on the website by the consumer and the information must be supplied to be counted as a NFCSP Website Contact. This service is recorded aggregately.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	NFCSP I&A	FC I&A	Approved Aggregate

### Personal Care Worker (One Hour) *Reciprocal Service*

An individual employed by a home health agency who provides a combination of homemaking services such as cleaning, laundry, and other household chores as well as hands-on care including assistance with eating, bathing, toileting and transferring. A personal care worker allows consumers greater flexibility in the receipt of services. This service is a reciprocal service that is applied to the care recipient. One unit of respite is applied to the caregiver for each unit of Personal Care Worker that is recorded to the care recipient. The fund identifier *SAR Personal Care Worker* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

### Respite (One Hour) *Reciprocal Service - Only for Caregiver*

Respite provides temporary care to participants requiring personal care assistance so that their primary caregivers (usually a family member) can have a break. This service can be provided in the home, in a long-term care facility or a day care facility. This service can only be recorded as a reciprocal service to a caregiver of a participant of the Statewide Alzheimer's Respite Care Program. Respite services are not allowed to be recorded to the care recipient under any circumstances. Respite is applied directly to the caregiver as a result of another approved service, which is recorded for the care recipient. Refer to the definition of the service that is recorded to the care recipient to determine the number of respite units that should be applied to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>SAR Companion</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Companion Travel</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Day Care</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR HD Meals Third Party</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Home Health Aide</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Homemaker</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Live-In Companion</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Live-In Home Health Aide</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Live-In Personal Care Worker</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Personal Care Worker</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Skilled Nursing Visits</i>	<i>Individual</i>
<i>Alzheimer's Respite</i>	<i>SAR Temporary Inpatient Care</i>	<i>Individual</i>

**Service Definitions**  
**Caregiver Services**

**SD Case Management (One Hour)**

SD Case Management is a service provided with the self-directed option to the caregiver, at the direction of the caregiver, by an individual who is trained or experienced in case management skills to assess needs and arrange, coordinate, and monitor a package of services that meets the caregiver’s needs. This service includes activities and coordination such as: 1) a comprehensive assessment of the caregiver, including physical, psychological and social needs, 2) develop, implement monitor and adjust a service plan in conjunction with the caregiver that uses formal services, including those from other plans, as well as informal services to meet the needs of the caregiver identified in the assessment, 3) coordinate and monitor service deliveries, 4) advocate on behalf of the caregiver for needed services or resources, 5) authorize payment for services and, 6) conduct an annual reassessment, as required. SD Case Management is recorded directly to the CSRCP caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer’s Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR</i>	<i>Individual</i>

**SD Companion (One Hour) Reciprocal Service**

***Travel-SD***

SD Companion is provided through a self-directed care option. It provides company to participants in a protective and supervisory capacity. It may include escort to medical appointments, transportation incidental to such appointments and minor meal preparation. However, the primary emphasis is on the provision of supervision and companionship. This service is a reciprocal service that is applied to the care recipient. One unit of SD Respite is applied to the caregiver for each unit of SD Companion that is recorded to the care recipient. The fund identifier *SAR SD Companion* must be applied when delivering SD Respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer’s Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

**SD COVID NFCSP Respite In-Home (One Hour) Reciprocal Service- only for caregiver**

SD COVID NFCSP Respite In-Home provides care recipients using the self-directed care option with temporary care due to the Coronavirus so that their primary caregivers can receive a break from their care giving responsibilities. SD COVID NFCSP Respite In-Home cannot be recorded to the care recipient under any circumstance. SD COVID NFCSP Respite In-Home s recorded directly to the caregiver as a result of another approved service within the SD NFCSP In-Home Respite service category that is applied to the care recipient as a result of the Coronavirus. Refer to the definition of the service that is applied to the care recipient to determine the number of SD COVID NFCSP Respite In-Home units that should be applied to the caregiver. This service must be recorded to the (Agency Name) NFCSP COVID site when delivered to caregivers of older adults and (Agency Name) NFCSP COVID GP site when delivered to kinship caregivers.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Companion</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Companion Waiver</i>	<i>Individual</i>



**Service Definitions  
Caregiver Services**

**SD COVID NFCSP Respite In-Home** (Continued) (One Hour) *Reciprocal Service-only for caregiver*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Home Health Aide</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Home Health Aide Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Homemaker</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Homemaker Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Live-In Companion</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP Respite</i>	<i>CARES FC SD Live-In Companion Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC SD Live-In Home Health Aide</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP Respite</i>	<i>CARES FC SD Live-In Home Health Aide Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Companion</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Companion Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Home Health Aide</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Home Health Aide Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Homemaker</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Homemaker Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Live-In Companion</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>FC SD Live-In Companion Waiver</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP Respite</i>	<i>FC SD Live-In Home Health Aide</i>	<i>Individual</i>
<i>FCSP Title III-E</i>	<i>SD NFCSP Respite</i>	<i>FC SD Live-In Home Health Aide Waiver</i>	<i>Individual</i>

**SD Fiscal Intermediary Fee (One Month)**

Under the Self-Directed Care Option, as administered through the Connecticut Statewide Respite Care Program, these fees may include the following: Initial Enrollment, One Time Account Maintenance Fee, Termination Fee and Monthly Management Fee. These fees as well as any other fees the Fiscal Intermediary charges to the consumer based upon its agreement with the Area Agency on Aging must be added together as a monthly total. The total monthly charge for all fees applied to the consumer shall be recorded in Aging and Disability as the unit cost in the

## Service Definitions Caregiver Services

### **SD Fiscal Intermediary Fee** (Continued) (One Month)

consumer's monthly service delivery. This dollar amount must be recorded for each applicable month along with one unit of SD Fiscal Intermediary Fee. Recording this service is not complete unless a service unit (one month) of SD Fiscal Intermediary Fee and the service unit cost (total monthly fees applied to the consumer) are recorded in the consumer's service record. This service is recorded directly to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR</i>	<i>Individual</i>

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### **SD Home Health Aide** (One Hour) *Reciprocal Service*

SD Home Health Aide is provided through a self-directed care option. Aides provide personal assistance, stand-by assistance, supervision, or cues for persons having difficulties with one or more of the following activities of daily living: eating, dressing, bathing, toileting, and transferring in and out of bed. This service is a reciprocal service that is applied to the care recipient. One unit of SD Respite is applied to the caregiver for each unit of SD Home Health Aide that is recorded to the care recipient. The fund identifier *SAR SD Home Health Aide* must be applied when delivering SD Respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **SD Homemaker** (One Hour) *Reciprocal Service*

SD Homemaker is provided through a self-directed care option and helps to maintain, strengthen, and safeguard household functioning and independent living for participants who need either temporary assistance due to illness or long-term assistance due to chronic disabling conditions. Homemakers perform home management functions. These functions may include cooking, cleaning, laundry, and other light household chores. The primary emphasis in homemaker services is on the performance of home management functions while the primary emphasis in companion services is on the provision of supervision and companionship. This service is a reciprocal service that is applied to the care recipient. One unit of SD Respite is applied to the caregiver for each unit of SD Homemaker that is recorded to the care recipient. The fund identifier *SAR SD Homemaker* must be applied when delivering SD Respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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### **SD Live-In Companion** (One Hour) *Reciprocal Service*

SD Live-In Companion is provided through a self-directed care option. Companions provide services on a live-in (day and night) basis. Services are intended to provide company to a participant in a protective and supervisory capacity. It may include such home management activities as cooking and light housekeeping but *does not* include personal care. This service is a reciprocal service that is applied to the care recipient. One unit of SD Respite is applied to the caregiver for each unit of SD Live-in Companion that is recorded to the care recipient. The fund identifier *SAR SD Live-In Companion* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

## Service Definitions Caregiver Services

### **SD Live-In Home Health Aide (One Hour) *Reciprocal Service***

Home health aide services are provided on a live-in (day and night) basis. Services include personal assistance, stand-by assistance, supervision, or cues for persons having difficulties with one or more of the activities of daily living: eating, dressing, bathing, toileting and transferring. This service is a reciprocal service that is applied to the care recipient. One unit of SD Respite is applied to the caregiver for each unit of SD Live-in Home Health Aide that is recorded to the care recipient. The fund identifier *SAR SD Live-In Home Health Aide* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer's Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

### **SD NFCSP Case Management (One Hour)**

SD NFCSP Case Management is a service provided with the self-directed option to the caregiver, at the direction of the caregiver, by an individual who is trained or experienced in case management skills to assess needs and arrange, coordinate, and monitor a package of services that meets the caregiver's needs. This service includes activities and coordination such as: 1) a comprehensive assessment of the caregiver, including physical, psychological and social needs, 2) develop, implement monitor and adjust a service plan in conjunction with the caregiver that uses formal services, including those from other plans, as well as informal services to meet the needs of the caregiver identified in the assessment, 3) coordinate and monitor service deliveries, 4) advocate on behalf of the caregiver for needed services or resources, 5) authorize payment for services and, 6) conduct an annual reassessment, as required. SD NFCSP Case Management is recorded directly to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>*FCSP Title III-E</i>	<i>CARES FC Title III-E</i>	<i>Individual</i>
<i>*FCSP Title III-E</i>	<i>CARES FC Title III-E Waiver</i>	<i>Individual</i>
<i>*FCSP Title III-E</i>	<i>FC Title III-E</i>	<i>Individual</i>
<i>*FCSP Title III-E</i>	<i>FC Title III-E</i>	<i>Individual</i>

### **SD NFCSP Companion (One Hour) *Reciprocal Service***

#### ***Travel-FC-SD***

SD NFCSP Companion is provided by the NFCSP through a self-direct care option. SD NFCSP Companion provides temporary respite to caregivers by providing company to care recipients in a protective and supervisory capacity. It may include escort to medical appointments, transportation incidental to such appointments and minor meal preparation. The primary emphasis, however, is on the provision of supervision and companionship. This service is intended to provide caregivers with temporary respite from their caregiver responsibilities. This service is a reciprocal service that is applied to the care recipient. One unit of SD NFCSP Respite In-Home is applied to the caregiver for each unit of SD NFCSP Companion that is recorded to the care recipient. The fund identifier *FC SD Companion* must be applied when delivering SD NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>*FCSP Title III-E</i>	<i>SD NFCSP In-Home Respite</i>	<i>CARES FC Care Recipient</i>	<i>Individual</i>

## Service Definitions Caregiver Services

### **SD NFCSP Companion** (Continued) (One Hour) *Reciprocal Service*

#### **Travel-FC-SD**

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

### **SD NFCSP Fiscal Intermediary Fee** (One Month)

Under the Self-Directed Care Option, as administered through the NFCSP, these fees may include the following: Initial Enrollment, One Time Account Maintenance Fee, Termination Fee and Monthly Management Fee. These fees as well as any other fees the Fiscal Intermediary charges to the consumer based upon its agreement with the Area Agency on Aging must be added together as a monthly total. The total monthly charge for all fees applied to the consumer shall be recorded in Aging and Disability as the unit cost in the consumer's monthly service delivery. This dollar amount must be recorded for each applicable month along with one unit of SD NFCSP Fiscal Intermediary Fee. Recording this service is not complete unless a service unit (one month) Fiscal Intermediary Fee of SD NFCSP Fiscal Intermediary Fee and the service unit cost (total monthly fees applied to the consumer) are recorded in the consumer's service record. This service is recorded directly to the caregiver. It is *not* a reciprocal service and, therefore, does not require that any units be applied to the care recipient.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP Fees	FC SD Fee	Individual
*FCSP Title III-E	SD NFCSP Fees	FC SD Fee Waiver	Individual

### **SD NFCSP Home Health Aide** (One Hour) *Reciprocal Service*

SD NFCSP Home Health Aide is provided by the NFCSP through a self-direct care option. SD NFCSP Home Health Aide provides temporary respite to caregivers by providing personal assistance, stand-by assistance, supervision, or cues to care recipients who have difficulties with one or more of the following activities of daily living: ambulating, eating, dressing, bathing, toileting, and transferring. This service is a reciprocal service that is applied to the care recipient. One unit of SD NFCSP Respite In-Home is applied to the caregiver for each unit of SD NFCSP Home Health Aide that is recorded to the care recipient. The fund identifier *FC SD Home Health Aide* must be applied when delivering SD NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient	Individual

**Service Definitions  
Caregiver Services**

**SD NFCSP Home Health Aide** (Continued) (One Hour) Reciprocal Service

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**SD NFCSP Homemaker** (One Hour) Reciprocal Service

SD NFCSP Homemaker is provided by the NFCSP through a self-direct care option. This service provides temporary respite to caregivers by helping to maintain, strengthen and safeguard household functioning and independent living for care recipients who need either temporary assistance due to illness or long-term assistance due to chronic disabling conditions.

Homemakers perform home management functions. These functions may include cooking, cleaning, laundry, and other light household chores. The primary emphasis in homemaker services is on the performance of home management functions while the primary emphasis in companion services is on the provision of supervision and companionship. This service is a reciprocal service that is applied to the care recipient. One unit of SD NFCSP Respite In-Home is applied to the caregiver for each unit of SD NFCSP Homemaker that is recorded to the care recipient. The fund identifier *FC SD Homemaker* must be applied when delivering SD NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**SD NFCSP Live-In Companion** (One Hour) Reciprocal Service

SD NFCSP Live-In Companion is provided by the NFCSP through a self-direct care option. SD NFCSP Live-In Companion provides services on a live-in (day and night) basis to care recipients which is intended to give caregivers temporary respite. Services are meant to provide company to care recipients in a protective and supervisory capacity. It may include such home management activities as cooking and light housekeeping but *does not* include personal care. This service is a reciprocal service that is applied to the care recipient. One unit of SD NFCSP Respite In-Home is applied to the caregiver for every unit of SD NFCSP Live-In Companion that is recorded to the care recipient. The fund identifier *FC SD Live-In Companion* must be applied when delivering SD NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**Service Definitions**  
**Caregiver Services**

**SD NFCSP Live-In Home Health Aide (One Hour) Reciprocal Service**

SD NFCSP Live-In Home Health Aide is provided by the NFCSP through a self-direct care option. Home health aide services are provided on a live-in (day and night) basis to care recipients which are intended to give caregivers temporary respite. Services include personal assistance, stand-by assistance, supervision, or cues for care recipients who have difficulty with one or more of the following activities of daily living: ambulating, eating, dressing, bathing, toileting and transferring. This service is recorded to the care recipient as a reciprocal service. One unit of SD NFCSP Respite In-Home is applied to the caregiver for every unit of SD NFCSP Live-In Home Health Aide that is recorded to the care recipient. The fund identifier *FC SD Live-In Home Health Aide* must be applied when delivering SD NFCSP Respite In-Home to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC Care Recipient Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC Care Recipient Waiver	Individual

**SD NFCSP Respite In-Home (One Hour) Reciprocal Service – only for caregiver**

SD NFCSP Respite In-Home is provided by the NFCSP through a self-direct care option. This service provides caregivers in the NFCSP a break from their care giving responsibilities as a result of temporary care that is provided to their care recipients. This care is provided in the home of the caregiver or the care recipient. SD NFCSP Respite In-Home cannot be recorded to the care recipient under any circumstance. SD NFCSP Respite In-Home is recorded directly to the caregiver as a result of another approved service within the SD NFCSP In-Home Respite service category that is applied to the care recipient. Refer to the definition of the service that is applied to the care recipient to determine the number of SD NFCSP Respite In-Home units that are applied to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP in-Home Respite	CARES FC SD Companion	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Companion Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Home Health Aide	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Home Health Aide Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Homemaker	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Homemaker Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Live-In Companion	Individual

**Service Definitions  
Caregiver Services**

**SD NFCSP Respite In-Home** (Continued) (One Hour) *Reciprocal Service - only for the caregiver*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Live-In Companion Waiver	Individual
* FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Live-In Home Health Aide	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	CARES FC SD Live-In Home Health Aide Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Companion	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Companion Waiver	Individual
* FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Home Health Aide	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Home Health Aide Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Homemaker	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Homemaker Waiver	Individual Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Live-In Companion	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Live-In Companion Waiver	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Live-In Home Health Aide	Individual
*FCSP Title III-E	SD NFCSP In-Home Respite	FC SD Live-In Home Health Aide Waiver	Individual

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**SD Respite** (One Hour) *Reciprocal Service - Only for Caregiver*

SD Respite provides temporary care to participants requiring personal care assistance so that their primary caregivers (usually a family member) can have a break. This service can be provided in the home, in a long-term care facility or a day care facility. This service can only be recorded as a reciprocal service to a caregiver of a participant of the Statewide Alzheimer's Respite Care Program. SD Respite services are not allowed to be recorded to the care recipient under any circumstances. SD Respite is applied directly to the caregiver as a result of another approved self-directed service, which is recorded for the care recipient. Refer to the definition of the self-directed service that is recorded to the care recipient to determine the number of SD Respite units that should be applied to the caregiver.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
Alzheimer's Respite	CSRPC Self-Directed Care	SAR SD Companion	Individual
Alzheimer's Respite	CSRPC Self-Directed Care	SAR SD Home Health Aide	Individual
Alzheimer's Respite	CSRPC Self-Directed Care	SAR SD Homemaker	Individual
Alzheimer's Respite	CSRPC Self-Directed Care	SAR SD Live-In Companion	Individual

**Service Definitions**  
**Caregiver Services**

**SD Respite** (Continued) (One Hour) *Reciprocal Service – only for caregiver*

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer’s Respite</i>	<i>CSRCP Self-Directed Care</i>	<i>SAR SD Live-In Home Health Aide</i>	<i>Individual</i>

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**Skilled Nursing Visits** (One Hour) *Reciprocal Service*

Services provided by a licensed nurse (Registered Nurse-RN or a Licensed Practical Nurse – LPN) designed to provide part time, medically necessary and appropriate home health care services under the direction of a licensed physician, dentist or advanced practice registered nurse (APRN). Services may include preventative, restorative, rehabilitative nursing care, health education and counseling, referral for and coordination of services and delegation of responsibility to, supervision and teaching of non-skilled caregivers. This service is a reciprocal service that is applied to the care recipient; one unit of respite are applied to the caregiver for each unit of Skilled Nursing Visits that are recorded to the care recipient. The fund identifier *SAR Skilled Nursing Visits* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer’s Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>

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**Temporary Inpatient Care** (One Day) *Reciprocal Service*

***Institutional***

***Non-Institutional***

Short-term inpatient respite care is provided in a setting that is not the care recipient’s home. This care may be provided in a nursing home in which case the sub-service “Institutional” must be recorded or in an assisted living community or residential care home in which case the sub-service “Non-Institutional” must be recorded. This service includes a room, meals, substantial assistance with personal care and daily living, protective supervision, and recreational activities. Nursing services may also be provided. This service is a reciprocal service that is applied to the care recipient. Twenty-four units of respite are applied to the caregiver for every unit of Temporary Inpatient Care that is recorded to the care recipient. The fund identifier *SAR Temporary Inpatient Care* must be applied when delivering respite to the caregiver.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Alzheimer’s Respite</i>	<i>SAR Care Recipient</i>	<i>Individual</i>



# **Legal Services**

**Service Definitions**  
**Legal Services III-B**

**Legal Advice Month** (Closed Cases)

Legal cases that provide an individualized evaluation of the facts associated with a consumer's situation and may lead to counseling and/or providing information or guidance about the consumer's legal circumstances. This may include, but is not limited to, providing options for responding to the circumstances the consumer presents or referrals to other low-cost legal resources. This service records the number of closed cases for which Legal Advice was provided for the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Advice YTD** (Closed Cases)

Legal cases that provide an individualized evaluation of the facts associated with a consumer's situation and may lead to counseling and/or providing information or guidance about the consumer's legal circumstances. This may include, but is not limited to, providing options for responding to the circumstances the consumer presents or referrals to other low-cost legal resources. This service records the year-to-date number of closed cases for which Legal Advice was provided as of the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Age by Poverty Month** (One Consumer)

*Below 60 Poverty legal*

*60-64 Poverty legal*

*65-74 Poverty legal*

*75-84 Poverty legal*

*85+ Poverty legal*

*Age Poverty Missing legal*

Legal Age by Poverty Month is the total number of unduplicated consumers at or below poverty by age who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Legal Age by Poverty Month categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Age by Poverty Month during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Age by Poverty Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Service Definitions  
Legal Services III-B**

**Legal Age by Poverty YTD (One Consumer)**

*Below 60 Poverty legal YTD*

*60-64 Poverty legal YTD*

*65-74 Poverty legal YTD*

*75-84 Poverty legal YTD*

*85+ Poverty legal YTD*

*Age Poverty Missing legal YTD*

Legal Age by Poverty YTD is the total year-to-date number of unduplicated consumers at or below poverty by age who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Legal Age by Poverty YTD categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Age by Poverty YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Age by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Assistance (One Hour)**

Legal assistance is legal advice and representation provided by an attorney to older adults with economic or social needs as defined in the Older Americans Act Sections 102 (a) (23) and (24) and includes to the extent feasible, counseling or other appropriate assistance by a paralegal or law student under the direct supervision of an attorney.

<u>Care Program</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Napis Title III</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Case Types Month (Closed Cases)**

*Abuse/Neglect legal*

*Age Discrimination legal*

*Defense Guardianship/Protect Srvs legal*

*Health Care legal*

*Housing legal*

*Income legal*

*Long-Term-Care legal*

*Nutrition legal*

*Utilities legal*

*Other Case legal*

The type of each closed case handled by a legal assistance provider during the report period. The type of case is identified by use of an associated subservice. The sub-services (Income Legal, Health Care Legal, Long-Term-Care Legal, Nutrition Legal, Housing Legal, Utilities Legal, Abuse/Neglect Legal, Guardianship/Protective Srvs Legal, Age Discrimination Legal) associated with Legal Case Types are the nine types of legal matters that are prioritized for Title IIIB legal assistance providers in the Older Americans Act. Refer to the Sub-services Definitions for the types of cases that are reported under each subservice. Closed cases that are outside of the nine priority case types mentioned above are reported with the *Other Case legal* subservice. This

**Service Definitions**  
**Legal Services III-B**

**Legal Case Types Month** (One Hour) (Continued)

service records the number of closed cases by case type for the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Case Types YTD** (Closed Cases)

- Abuse/Neglect legal YTD*
- Age Discrimination legal YTD*
- Defense Guardianship/Protect Srvs legal YTD*
- Health Care legal YTD*
- Housing legal YTD*
- Income legal YTD*
- Long-Term-Care legal YTD*
- Nutrition legal YTD*
- Utilities legal YTD*
- Other Case legal YTD*

The type of each closed case handled by a legal assistance provider during the report period. The type of case is identified by use of an associated subservice. The sub-services (Income Legal, Health Care Legal, Long-Term-Care Legal, Nutrition Legal, Housing Legal, Utilities Legal, Abuse/Neglect Legal, Guardianship/Protective Srvs Legal, Age Discrimination Legal) associated with Legal Case Types are the nine types of legal matters that are prioritized for Title IIIB legal assistance providers in the Older Americans Act. Refer to the Sub-services Definitions for the types of cases that are reported under each subservice. Closed cases that are outside of the nine priority case types mentioned above are reported with the *Other Case Legal YTD* subservice. This service records the year-to-date number of closed cases by case type for the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Closed Cases Month** (Closed Cases)

A case is closed when a legal assistance provider has completed work within the scope of representation, has reached a resolution of the consumer's legal issue or has determined they are unable to assist the consumer with a legal matter after work has been conducted on the case. Cases may also be closed after a reasonable amount of time if the consumer has not communicated with the provider despite the provider's efforts to make contact. A case is also closed, and a new case opened, when the venue or level of representation changes such as an appeal. This service records the total number of cases closed during the report month. The number of closed cases reported for the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

## Service Definitions Legal Services III-B

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### **Legal Closed Cases YTD (Closed Cases)**

A case is closed when a legal assistance provider has completed work within the scope of representation, has reached a resolution of the consumer's legal issue or has determined they are unable to assist the consumer with a legal matter after work has been conducted on the case. Cases may also be closed after a reasonable amount of time if the consumer has not communicated with the provider despite the provider's efforts to make contact. A case is also closed, and a new case opened, when the venue or level of representation changes such as an appeal. This service records the total year-to-date number of cases closed as of the report month. The number of closed cases reported for the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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### **Legal Consumers Age Month (One Consumer)**

***Below 60 legal***

***60-64 legal***

***65-74 legal***

***75-84 legal***

***85+ legal***

***Age Missing legal***

Legal Consumer Age Month is the total number of unduplicated consumers by age category who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Age categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Consumer Age during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Consumer Age Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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### **Legal Consumers Age YTD (One Consumer)**

***Below 60 legal YTD***

***60-64 legal YTD***

***65-74 legal YTD***

***75-84 legal YTD***

***85+ legal YTD***

***Age Missing legal YTD***

Legal Consumer Age YTD is the total year-to-date number of unduplicated consumers by age category who received at least one legal service that is reported to the AAA under Title IIIB funds during as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Age categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the

**Service Definitions**  
**Legal Services III-B**

**Legal Consumers Age YTD** (One Consumer) (Continued)

report period. The year-to-date number of unduplicated consumers reported for Legal Consumer Age YTD as of the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Consumer Age YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Consumers Month** (One Consumer)

Legal Consumers Month is the total number of unduplicated consumers who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for that consumer during the report month. The service reports the unduplicated legal consumers for the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Consumers YTD** (One Consumer)

Legal Consumers YTD is the total year-to-date number of unduplicated consumers who received at least one legal service that is reported to the AAA under Title IIIB funds during the report period. A consumer is counted only one time even if the legal service provider has multiple cases for that consumer during the report period. The service reports the unduplicated legal consumers served year to date as of the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Ethnicity by Poverty Month** (One Consumer)

***Hispanic or Latino Poverty legal***

***Not Hispanic or Latino Poverty legal***

***Ethnicity by Poverty Missing legal***

Legal Ethnicity by Poverty Month is the total number of unduplicated consumers at or below poverty by ethnicity who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Legal Ethnicity by Poverty Month categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Ethnicity by Poverty Month during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Ethnicity by Poverty Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Service Definitions**  
**Legal Services III-B**

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**Legal Ethnicity by Poverty YTD (One Consumer)**

***Hispanic or Latino Poverty legal YTD***

***Not Hispanic or Latino Poverty legal YTD***

***Ethnicity Poverty Missing legal YTD***

Legal Ethnicity by Poverty YTD is the total year-to-date number of unduplicated consumers at or below poverty by ethnicity who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Legal Ethnicity by Poverty YTD categories are identified and reported by subservice. The year-to-date number of unduplicated consumers reported for Legal Ethnicity by Poverty YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Ethnicity by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Ethnicity Month (One Consumer)**

***Hispanic or Latino legal***

***Not Hispanic or Latino legal***

***Ethnicity Missing legal***

Legal Ethnicity Month is the total number of unduplicated consumers by ethnicity who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Ethnic categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Ethnicity Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Ethnicity Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Ethnicity YTD (One Consumer)**

***Hispanic or Latino legal YTD***

***Not Hispanic or Latino legal YTD***

***Ethnicity Missing legal YTD***

Legal Ethnicity YTD is the total year-to-date number of unduplicated consumers by ethnicity who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Ethnic categories are identified and reported by subservice. The total year-to-date number of units recorded for each subservice associated with this service should equal the total year-to-date unduplicated consumers served as of the report month. The year-to-date number of unduplicated consumers reported for Legal Distribution YTD during the report month is recorded in Aging and Disability under an

**Service Definitions**  
**Legal Services III-B**

**Legal Ethnicity YTD** (One Consumer) (Continued)

aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Distribution YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Gender by Poverty Month** (One Consumer)

*Female Poverty legal*

*Male Poverty legal*

*Non-Binary Poverty legal*

*Other Gender Poverty legal*

*Gender Poverty Missing legal*

Legal Gender by Poverty Month is the total number of unduplicated consumers at or below poverty by gender who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Legal Gender by Poverty Month categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Gender by Poverty Month during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Gender by Poverty Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Gender by Poverty YTD** (One Consumer)

*Female Poverty legal YTD*

*Male Poverty legal YTD*

*Non-Binary Poverty legal YTD*

*Other Gender Poverty legal YTD*

*Gender Poverty Missing legal YTD*

Legal Gender by Poverty YTD is the total year-to-date number of unduplicated consumers at or below poverty by gender who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Legal Gender by Poverty YTD categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Gender by Poverty YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Gender by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Gender Month** (One Consumer)

*Female legal*

*Male legal*

*Non-Binary legal*

*Other Gender legal*



## Service Definitions Legal Services III-B

### **Legal Gender Month** (One Consumer) (Continued)

#### ***Gender Missing legal***

Legal Gender Month is the total number of unduplicated consumers by gender who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Gender categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Gender Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Gender Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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### **Legal Gender YTD** (One Consumer)

#### ***Female legal YTD***

#### ***Male legal YTD***

#### ***Non-Binary legal YTD***

#### ***Other Gender legal YTD***

#### ***Gender Missing legal YTD***

Legal Gender YTD is the total year-to-date number of unduplicated consumers by gender who received at least one legal service that is reported to the AAA under Title IIIB funds during the report period. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Gender categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report period. The year-to-date number of unduplicated consumers reported for Legal Gender YTD as of the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Gender YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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### **Legal Geography by Poverty Month** (One Consumer)

#### ***Rural Poverty legal***

#### ***Non-Rural Poverty legal***

#### ***Geography by Poverty Missing legal***

Legal Geography by Poverty Month is the total number of unduplicated consumers at or below poverty by rural status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Legal Geography by Poverty Month categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Geography by Poverty Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Geography by Poverty Month.

**Service Definitions  
Legal Services III-B**

**Legal Geography by Poverty Month**\_(One Consumer) (Continued)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Geography by Poverty YTD** (One Consumer)

***Rural Poverty legal YTD***

***Non-Rural Poverty legal YTD***

***Geography by Poverty Missing legal YTD***

Legal Geography by Poverty YTD is the total year-to-date number of unduplicated consumers at or below poverty by rural status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer as of the report month. Legal Geography by Poverty YTD categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Geography by Poverty YTD during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Geography by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Geography Month** (One Consumer)

***Rural legal***

***Non-Rural legal***

***Geography Missing legal***

Legal Geography Month is the total number of unduplicated consumers by rural designation who received at least one legal service that is reported to the AAA under Title IIIB funds during the report moth. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Geographic categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Geography Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Geography Monthly.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Geography YTD** (One Consumer)

***Rural legal YTD***

***Non-Rural legal YTD***

***Geography Missing legal YTD***

Legal Geography YTD is the total year-to-date number of unduplicated consumers by rural designation who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report moth. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Geographic categories are identified and reported by subservice. The total year-to-date number of units recorded for each

**Service Definitions**  
**Legal Services III-B**

**Legal Geography YTD** (One Consumer) (Continued)

subservice associated with this service should equal the total year-to-date unduplicated consumers served as of the report month. The year-to-date number of unduplicated consumers reported for Legal Geography YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Geography YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Household by Poverty Month** (One Consumer)

*Lives Alone Poverty legal*

*Lives with Others Poverty legal*

*Lives in LTC Poverty legal*

*Household Poverty Missing legal*

Legal Household by Poverty Month is the total number of unduplicated consumers at or below poverty by household status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Legal Household by Poverty Month categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Household by Poverty Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Household by Poverty Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Household by Poverty YTD** (One Consumer)

*Lives Alone Poverty legal*

*Lives with Others Poverty legal*

*Lives in LTC Poverty legal*

*Household Poverty Missing legal*

Legal Household by Poverty YTD is the total year-to-date number of unduplicated consumers at or below poverty by household status who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Legal Household by Poverty YTD categories are identified and reported by subservice. The year-to-date number of unduplicated consumers reported for Legal Household by Poverty YTD as of the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Household by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

## Service Definitions Legal Services III-B

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### **Legal Household Month (One Consumer)**

*Lives Alone legal*

*Lives with Others legal*

*Lives in LTC legal*

*Household Missing legal*

Legal Household Month is the total number of unduplicated consumers by household status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Household categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Household Month during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Household Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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### **Legal Household YTD (One Consumer)**

*Lives Alone legal YTD*

*Lives with Others legal YTD*

*Lives in LTC legal YTD*

*Household Missing legal YTD*

Legal Household YTD is the total tear-to-date number of unduplicated consumers by household status who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Household categories are identified and reported by subservice. The total year-to-date number of units recorded for each subservice associated with this service should equal the total year-to-date unduplicated consumers served as of the report month. The year-to-date number of unduplicated consumers reported for Legal Household YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Household YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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### **Legal Limited Representation Month (Closed Cases)**

Legal cases that involve brief services to consumers that are more extensive than Legal Advice such as document preparation or detailed directions on how to take legal action on their own behalf, including preparation of legal documents. Services delivered at self-help clinics or court-based advice programs could fall under advice or limited representation, depending upon the intensity and time expended on the service delivered. This service records the number of closed cases for which Legal Limited Representation was provided for the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

**Service Definitions**  
**Legal Services III-B**

**Legal Limited Representation Month** (Closed Cases) (Continued)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Limited Representation YTD** (Closed Cases)

Legal cases that involve brief services to consumers that are more extensive than Legal Advice such as document preparation or detailed directions on how to take legal action on their own behalf, including preparation of legal documents. Services delivered at self-help clinics or court-based advice programs could fall under advice or limited representation, depending upon the intensity and time expended on the service delivered. This service records the year-to-date number of closed cases for which Legal Limited Representation was provided as of the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Minority by Poverty Month** (One Consumer)

***Minority Poverty legal***

***Not Minority Poverty legal***

***Minority by Poverty Missing legal***

Legal Minority by Poverty Month is the total number of unduplicated consumers at or below poverty by racial and ethnic minority status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. Racial and ethnic minority populations are: Asian Americans, Black or African Americans, Hispanics or Latinos, Native Hawaiians and Pacific Islanders, and American Indians and Alaska Natives. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Minority by Poverty Month categories are identified and reported by subservice. The number of unduplicated consumers reported for Legal Minority by Poverty Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Minority by Poverty Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Minority by Poverty YTD** (One Consumer)

***Minority Poverty legal YTD***

***Not Minority Poverty legal YTD***

***Minority by Poverty Missing legal YTD***

Legal Minority by Poverty YTD is the total year-to-date number of unduplicated consumers at or below poverty by racial and ethnic minority status who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. Racial and ethnic minority populations are: Asian Americans, Black or African Americans, Hispanics or Latinos, Native Hawaiians and Pacific Islanders, and American Indians and Alaska Natives. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer

**Service Definitions**  
**Legal Services III-B**

**Legal Minority by Poverty YTD** (One Consumer) (Continued)

during the report period. Minority by Poverty YTD categories are identified and reported by subservice. The year-to-date number of unduplicated consumers reported for Legal Minority by Poverty YTD as of the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Minority by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Minority Month** (One Consumer)

*Minority legal*

*Not Minority legal*

*Minority Missing legal*

Legal Minority Month is the total number of unduplicated consumers by racial and ethnic minority status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. Racial and ethnic minority populations are: Asian Americans, Black or African Americans, Hispanics or Latinos, Native Hawaiians and Pacific Islanders, and American Indians and Alaska Natives. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Minority categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Minority Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Minority Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

**Legal Minority YTD** (One Consumer)

*Minority legal YTD*

*Not Minority legal YTD*

*Minority Missing legal YTD*

Legal Minority YTD is the total year-to-date number of unduplicated consumers by racial and ethnic minority status who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. Racial and ethnic minority populations are: Asian Americans, Black or African Americans, Hispanics or Latinos, Native Hawaiians and Pacific Islanders, and American Indians and Alaska Natives. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Minority categories are identified and reported by subservice. The total year-to-date number of units recorded for each subservice associated with this service should equal the total year-to-date unduplicated consumers served during as of the report month. The year-to-date number of unduplicated consumers reported for Legal Minority YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Minority YTD.

**Service Definitions**  
**Legal Services III-B**

**Legal Minority YTD** (One Consumer) (Continued)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Open Cases Month** (Open Case)

A case is considered open as of the date on which a legal assistance provider makes the determination to accept a consumer’s case or begins work to determine whether the provider is able to assist with a legal matter, regardless of the date on which the consumer’s initial contact with the provider was made, or the date of intake. This includes providing some level of service to the consumer, including making referrals or providing other forms of advice and conducting research to determine whether to accept a case. Legal providers report the total number of cases that are open as of the last day of the report month. The number of open cases reported for the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Open Cases YTD** (Open Case)

A case is considered open as of the date on which a legal assistance provider makes the determination to accept a consumer’s case or begins work to determine whether the provider is able to assist with a legal matter, regardless of the date on which the consumer’s initial contact with the provider was made, or the date of intake. This includes providing some level of service to the consumer, including making referrals or providing other forms of advice and conducting research to determine whether to accept a case. Legal providers report the total year-to-date number of cases that are open as of the last day of the report month. The number of open cases reported for the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Poverty Month** (One Consumer)

*At/Below Poverty legal*

*Above Poverty legal*

*Poverty Missing legal*

Legal Poverty Month is the total number of unduplicated consumers by poverty status who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report month. Poverty categories are identified and reported by subservice. The total number of units recorded for each subservice associated with this service should equal the total unduplicated consumers served during the report month. The number of unduplicated consumers reported for Legal Poverty Month during the report month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Poverty Month.

**Service Definitions  
Legal Services III-B**

**Legal Poverty Month** (One Consumer) (Continued)

<u>Care Program</u> <i>Napis Title III</i>	<u>Fund Identifier</u> <i>Title III-B</i>	<u>Registration</u> <i>Aggregate Consumer</i>
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**Legal Poverty YTD** (One Consumer)

*At/Below Poverty legal YTD*

*Above Poverty legal YTD*

*Poverty Missing legal YTD*

Legal Poverty YTD is the total year-to-date number of unduplicated consumers by poverty status who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. A consumer is counted only one time even if the legal service provider has multiple cases for the consumer during the report period. Poverty categories are identified and reported by subservice. The total year-to-date number of units recorded for each subservice associated with this service should equal the total year-to-date unduplicated consumers served as of the report month. The number of unduplicated consumers reported for Legal Poverty YTD during the report period is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Poverty YTD.

<u>Care Program</u> <i>Legal Demogr/Representation</i>	<u>Service Category</u> <i>Legal Demographics</i>	<u>Fund Identifier</u> <i>Title III-B</i>	<u>Registration</u> <i>Agg Consumer</i>
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**Legal Race by Poverty Month** (One Consumer)

*Am Indian/Alaska Nat Poverty legal*

*Asian Poverty legal*

*Black/African Am Poverty legal*

*Nat Hawaiian/Pac Island Poverty legal*

*White Poverty legal*

*Race by Poverty Missing legal*

Legal Race by Poverty Month is the total number of consumers at or below poverty by race who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. Race categories are identified and reported by subservice. Legal Race by Poverty Month is a duplicated consumer count. Multi-racial consumers can report and be counted in more than one race category or subservice. Legal Race by Poverty Month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Race by Poverty Monthly.

<u>Care Program</u> <i>Legal Demogr/Representation</i>	<u>Service Category</u> <i>Legal Demographics</i>	<u>Fund Identifier</u> <i>Title III-B</i>	<u>Registration</u> <i>Agg Consumer</i>
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**Legal Race by Poverty YTD** (One Consumer)

*Am Indian/Alaska Nat Poverty legal YTD*

*Asian Poverty legal Poverty YTD*

*Black/African Am Poverty legal YTD*

*Nat Hawaiian/Pac Island Poverty legal*

*YTD White Poverty legal YTD*



**Service Definitions  
Legal Services III-B**

**Legal Race by Poverty YTD** (One Consumer) (Continued)

***Race by Poverty Missing legal YTD***

Legal Race by Poverty YTD is the total year-to-date number of consumers at or below poverty by race who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. Race categories are identified and reported by subservice. Legal Race by Poverty YTD is a duplicated consumer count. Multi-racial consumers can report and be counted in more than one race category or subservice. Legal Race by Poverty YTD is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Race by Poverty YTD.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Race Month** (One Consumer)

***Am Indian/Alaska Nat legal***

***Asian legal***

***Black/African Am legal***

***Nat Hawaiian/Pac Island legal***

***White legal***

***Race Missing legal***

Legal Race Month is the total number of consumers by race who received at least one legal service that is reported to the AAA under Title IIIB funds during the report month. Race categories are identified and reported by subservice. Legal Race Month is a duplicated consumer count. Multi-racial consumers can report and be counted in more than one race category or subservice. Therefore, the total number of consumers reported for each subservice may be greater than the total number of unduplicated legal consumers served. Legal Race Month is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Race Month.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Race YTD** (One Consumer)

***Am Indian/Alaska Nat legal YTD***

***Asian legal YTD***

***Black/African Am legal YTD***

***Nat Hawaiian/Pac Island legal YTD***

***White legal YTD***

***Race Missing legal YTD***

Legal Race YTD is the total year-to-date number of consumers by race who received at least one legal service that is reported to the AAA under Title IIIB funds as of the report month. Race categories are identified and reported by subservice. Legal Race YTD is a duplicated consumer count. Multi-racial consumers can report and be counted in more than one race category or subservice. Therefore, the total number of consumers reported for each subservice may greater than the total number of unduplicated legal consumers served. Legal Race YTD is recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA. A subservice must be recorded for each applied unit of Legal Race YTD.

**Service Definitions**  
**Legal Services III-B**

**Legal Race YTD** (One Consumer) (Continued)

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Demographics</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Representation Month** (Closed Cases)

Legal cases in which a consumer is provided full-service legal intervention, including, but not limited to representation in an administrative forum or in a court of law, ad/or negotiation to settle a dispute, including settlements with administrative agencies. This service records the number of closed cases for which Legal Representation was provided for the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

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**Legal Representation YTD** (Closed Cases)

Legal cases in which a consumer is provided full-service legal intervention, including, but not limited to representation in an administrative forum or in a court of law, ad/or negotiation to settle a dispute, including settlements with administrative agencies. This service records the year-to-date number of date closed cases for which Legal Representation was provided for the report month. Units are recorded in Aging and Disability under an aggregate consumer identifier issued by the SUA.

<u>Care Program</u>	<u>Service Category</u>	<u>Fund Identifier</u>	<u>Registration</u>
<i>Legal Demogr/Representation</i>	<i>Legal Cases/Rep</i>	<i>Title III-B</i>	<i>Agg Consumer</i>

# **Sub-Service Definitions**

## **Sub-Service Definitions**

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

### **Breakfast Meal** *(service: Congregate Meals):*

A congregate meal served as a breakfast meal.

### **Congregate Shelf Stable** *(service: Congregate Meals):*

A congregate meal that complies with the Dietary Guidelines for Americans that can be safely stored at room temperature and eaten when regular meals cannot be served due to inclement weather or emergencies.

### **Evening Meal** *(service: Congregate Meals):*

A congregate meal served in the evening or at dinner time.

### **Evidence-Based Chronic Disease Management** *(service: Chronic Disease Self-Management Education Programs):*

Chronic Disease Self-Management Programs that are approved by the SUA as evidence-based programs.

### **Evidence-Based Dental Services** *(service: Dental Services):*

Dental services approved by the SUA as evidence-based services.

### **Evidence-Based Fall Prevent Assess/Edu** *(Service: Fall Prevention - Clinical Assessments/Education)*

Fall Prevention – Clinical Assessments/Education services that are evidence-based services.

### **Evidence-Based Fall Prevent Phys Act** *(Service: Fall Prevention – Physical Activity)*

Fall-Prevention – Physical Activity services that are evidence-based services.

### **Evidence-Based Health Counseling** *(service: Health Counseling):*

Health counseling services that are approved by the SUA as evidence-based services.

### **Evidence-Based Health Education** *(service: Health Education):*

Health education services that are approved by the SUA as evidence-based services.

### **Evidence-Based Medication Management** *(service: Medication Management):*

Medication management services that are approved by the SUA as evidence-based services.

### **Evidence-Based Mental Health Screening** *(service: Mental Health Screening and Referral):*

Mental health screening and referral services that are approved by the SUA as evidence-based services.

### **Evidence-Based Physical Activity** *(service: Physical Activity):*

Physical activity services that are approved by the SUA as evidence-based services.

### **Follow-Up** *(Service: Outreach):*

Additional contacts made to follow through on the initial outreach made with the consumer.

## **Sub-Service Definitions**

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

### **HD Shelf Stable** *(service: Home-Delivered Meals):*

A home-delivered meal that complies with the Dietary Guidelines for Americans that can be safely stored at room temperature and eaten when regular meals cannot be delivered due to inclement weather or emergencies.

### **Home Delivery** *(service: Food Pantry)*

Food distributed by a food pantry which is delivered to participants.

### **In Home** *(service: Mental Health Counseling):*

Mental Health Counseling that is provided in a consumer’s home.

### **In Person** *(service: Home Nutrition Education):*

Home nutrition education provided with personal, one-on-one contact with the consumer or caregiver. All home nutrition education sessions must be delivered on-on-one and must be recorded with the in-person subservice for the SUA to grant an AAA or service provider credit for service provision.

**Institutional/Institutional FC** *(service: Temporary Inpatient Care/NFCSP Temporary Inpatient Care)* Temporary inpatient respite care that requires medical level care and is provided in a skilled nursing or rehabilitation setting.

### **Medical/Medical FC** *(service: Day Care/NFCSP Day Care):*

Day Care programs that provide comprehensive medical, therapeutic and rehabilitation day treatment. They offer health services such as physician visits, nursing care, and podiatry, as well as rehabilitation services such as physical, occupational, and speech therapy in a secure environment to consumers with a variety of chronic medical conditions.

### **Non-Evidence-Based Chronic Disease Mgmt** *(service: Chronic Disease Self-Management Education Programs)*

Chronic Disease Self-Management Programs that are not evidence-based programs.

### **Non-Evidence Based Dental Svcs** *(Service: Dental Services)*

Dental Services that that are not evidence-based services.

### **Non-Evidence-Based Fall Prevent Assess/Edu** *(Service: Fall Prevention - Clinical Assessments/Education)*

Fall Prevention – Clinical Assessments/Education services that are not evidence-based services.

### **Non-Evidence-Based Fall Prevent Phys Act** *(Service: Fall Prevention – Physical Activity)*

Fall-Prevention – Physical Activity services that are not evidence-based services.

### **Non-Evidence-Based Health Counseling** *(Service: Health Counseling)*

Health Counseling services that are not evidence-based services.

## **Sub-Service Definitions**

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

### **Non-Evidence-Based Health Education** *(Service: Health Education)*

Health Education services that are not evidence-based services

### **Non-Evidence-Based Health Screen** *(Service: Health Screen/Clinic)*

Health Screen/Clinic services that are not evidence-based services.

### **Non-Evidence-Based Medication Mgmt** *(Service: Medication Management)*

Medication Management services that are not evidence-based services.

### **Non-Evidence-Based Mental Health Screening** *(Service: Mental Health Screening and Referral)*

Mental Health Screening and Referral services that are not evidence-based services.

### **Non-Evidence-Based Physical Activity** *(Service: Physical Activity)*

Physical Activity services that are not evidence-based services.

**Non-Institutional/Non-Institutional FC** *(service: Temporary Inpatient Care/NFCSP Inpatient Care)* Temporary inpatient respite care that does not require medical level care and may be provided in an assisted living community or residential care home.

### **Nurse** *(service: Foot Care):*

Routine foot care that is provided by a nurse.

### **Podiatrist** *(service: foot care):*

Routine foot care provided by a podiatrist.

### **Restaurant** *(service: Congregate Meals):*

A congregate meal served in a restaurant that has an agreement with the Elderly Nutrition Program to provide Tile III meals.

### **Social/Social FC** *(service: Day Care/NFCSP Day Care):*

Day Care programs that provide supervised activities, peer support, companionship, and recreation. They emphasize supervised group activities such as crafts, gardening, music, and exercise. Participants in this model may require some assistance with the activities of daily living (e.g., eating, bathing, dressing, etc.) but they generally do not require skilled nursing care.

### **Travel/Travel FC** *(service: Companion/NFCSP Companion)*

The companion transports the consumer to and from appointments and may accompany the consumer to medical visits as a recorder

### **Weekend Meal** *(service: Congregate Meals):*

A congregate meal provided on the weekend.

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

**Weekend Participation** *(service: senior center participation):*

Services provided under senior center participation which are provided on the weekend

## Legal Services Sub-Services

**Below 60 legal** *(service: Legal Consumer Age Monthly)*

**Below 60 legal YTD** *(service: Legal Consumer Age YTD)*

Total number of unduplicated consumers less than 60 years of age who received at least one legal service during the report period.

**Below 60 Poverty legal** *(service: Legal Age by Poverty Monthly)*

**Below 60 Poverty legal YTD** *(service: Legal Age by Poverty YTD)*

Total number of unduplicated consumers at or below poverty and less than 60 years of age who received at least one legal service during the report period.

**60-64 legal** *(service: Legal Consumer Age Monthly)*

**60-64 legal YTD** *(service: Legal Consumer Age YTD)*

Total number of unduplicated consumers between the ages of 60 and 64 who received at least one legal service during the report period.

**60-64 Poverty legal** *(service: Legal Age by Poverty Monthly)*

**60-64 Poverty legal YTD** *(service: Legal Age by Poverty YTD)*

Total number of unduplicated consumers at or below poverty between the ages of 60 and 64 who received at least one legal service during the report period.

**65-74 legal** *(service: Legal Consumer Age Monthly)*

**65-74 legal YTD** *(service: Legal Consumer Age YTD)*

Total number of unduplicated consumers between the ages of 65 and 74 who received at least one legal service during the report period.

**65-74 Poverty legal** *(service: Legal Age by Poverty Monthly)*

**65-74 Poverty legal YTD** *(service: Legal Age by Poverty YTD)*

Total number of unduplicated consumers at or below poverty between the ages of 65 and 74 who received at least one legal service during the report period.

**75-84 Poverty legal** *(service: Legal Age by Poverty Monthly)*

**75-84 Poverty legal YTD** *(service: Legal Age by Poverty YTD)*

Total number of unduplicated consumers at or below poverty between the ages of 75 and 84 who received at least one legal service during the report period.

**85+ legal** *(service: Legal Consumer Age Monthly)*

**85+ legal YTD** *(service: Legal Consumer Age YTD)*

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

Total number of unduplicated consumers between ages 85 and older who received at least one legal service during the report period.

**85+ Poverty legal** *(service: Legal Age by Poverty Monthly)*

**85+ Poverty legal YTD** *(service: Legal Age by Poverty YTD)*

Total number of unduplicated consumers at or below poverty ages 85 and older who received at least one legal service during the report period

**Abuse/Neglect legal** *(service: Legal Case Types Monthly)*

**Abuse/Neglect legal YTD** *(service: Legal Case Types YTD)*

The Abuse/Neglect Legal subservice refers to closed case types that include orders of protection and associated matters; recovery of assets lost due to financial exploitation or abuse; actions to assert rights and remedies of elders against abuse, financial exploitation, or neglect.

This case type may align with the following Legal Services Corporation Legal problem category and code: Family code 37 (Domestic Abuse).

**Age Discrimination Legal** *(service: Legal Case Types Monthly)*

**Age Discrimination Legal YTD** *(service: Legal Case Types YTD)*

The Age Discrimination Legal subservice refers to closed case types that include employment or other age-related discrimination; housing discrimination claims; and other claims of discrimination based upon inclusion in a protected class.

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Individual Rights codes 85 (Civil Rights) or 89 (Other Individual Rights); Employment codes 21 (Employment Discrimination) or 25 (Employee Rights); and Housing codes 66 (Housing Discrimination) or 69 (Other Housing).

**Above Poverty legal** *(service: Legal Poverty Status Monthly)*

**Above Poverty legal YTD** *(service: Legal Poverty Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and are above poverty.

**Age Missing legal** *(service: Legal Consumer Age Monthly)*

**Age Missing legal YTD** *(service: Legal Consumer Age YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose age is missing.

**Age Poverty Missing legal** *(service: Legal Age by Poverty Monthly)*

**Age Poverty Missing legal YTD** *(service: Legal Age by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose age is missing.

**Am Indian/Alaska Nat legal** *(service: Legal Race Distribution Monthly)*

**Am Indian/Alaska Nat legal YTD** *(service: Legal Race Distribution YTD)*



## **Sub-Service Definitions**

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

Total number of unduplicated consumers who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of North and South America (including Central America) and who maintain tribal affiliation or community attachment.

**Am Indian/Alaska Nat Poverty legal** *(service: Legal Race by Poverty Monthly)*

**Am Indian/Alaska Nat Poverty legal YTD** *(service: Legal Race by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of North and South America (including Central America) and who maintain tribal affiliation or community attachment.

**Asian legal** *(service: Legal Race Distribution Monthly)*

**Asian legal YTD** *(service: Legal Race Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand and Vietnam.

**Asian Poverty legal** *(service: Legal Race by Poverty Monthly)*

**Asian Poverty legal YTD** *(service: Legal Race by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand and Vietnam

**At/Below Poverty legal** *(service: Legal Poverty Status Monthly)*

**At/Below Poverty legal YTD** *(service: Legal Poverty Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and are either at or below poverty.

**Black/African Am legal** *(service: Legal Race Distribution Monthly)*

**Black/African Am legal YTD** *(service: Legal Race Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who self-identify as having origins in any of the black racial groups of Africa.

**Black/African Am Poverty legal** *(service: Legal Race by Poverty Monthly)*

**Black/African Am Poverty legal YTD** *(service: Legal Race by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who self-identify as having origins in any of the black racial groups of Africa.

**Defense Guardianship/Protect Srvs legal** *(service: Legal Case Types Monthly)*

**Defense Guardianship/Protect Srvs legal YTD** *(service: Legal Case Types YTD)*

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

The Defense Guardianship/Protective Svcs Legal subservice refers to closed case types that include representation to oppose imposition of guardianship; removal of guardian or limiting of the terms of guardianship; restoration of rights; assistance with alternatives to guardianship; preparation of legal documents that preserve self-determination and mitigate risk of guardianship, and/or enable a supported decision-making arrangement such as powers of attorney, living wills and health care proxies.

This case type may align with the following Legal Services Corporation Legal problem category and code: 96 (Advance Directives/Power of Attorney).

**Ethnicity by Poverty Missing legal** *(service: Legal Ethnicity by Poverty Monthly)*

**Ethnicity by Poverty Missing legal YTD** *(service: Legal Ethnicity by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose ethnicity distribution is missing.

**Ethnicity Missing legal** *(service: Legal Ethnicity Monthly)*

**Ethnicity Missing legal YTD** *(service: Legal Ethnicity YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose ethnicity distribution is missing.

**Female legal** *(service: Legal Gender Distribution Monthly)*

**Female legal YTD** *(service: Legal Gender Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose inner sense of one’s own gender is female.

**Female Poverty legal** *(service: Legal Gender by Poverty Monthly)*

**Female Poverty legal YTD** *(service: Legal Gender by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose inner sense of one’s own gender is female.

**Gender by Poverty Missing legal** *(service: Legal Gender by Poverty Monthly)*

**Gender by Poverty Missing legal YTD** *(service: Legal Gender by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose inner sense of one’s own gender is missing.

**Gender Missing legal** *(service: Legal Gender Distribution Monthly)*

**Gender Missing legal YTD** *(service: Legal Gender Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose inner sense of one’s own gender is missing.

**Geography Missing legal** *(service: Legal Geography Monthly)*

**Geography Missing legal YTD** *(service: Legal Geography YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose geographic distribution is missing.

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

### **Health Care legal** *(service: Legal Case Types Monthly)*

### **Health Care legal YTD** *(service: Legal Case Types YTD)*

The Health Care Legal subservice refers to closed case types that include Medicaid, Medicare eligibility, termination and reduction; Medicare Savings Programs (Qualified Medicare Beneficiary, Specified Medicare Beneficiary, Qualified Individual) eligibility, reduction and termination; Veteran Administration benefits disputes; Medigap disputes; retiree health eligibility and/or benefits disputes; and private insurance disputes. This type also includes Medicaid eligibility for home and community-based services.

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Health codes 51 (Medicaid), 52 (Medicare), 53 (Government Children’s Health Insurance), 55 (Private Health Insurance), 57 (State and Local Health), and 59 (Other Health).

This case type does not include codes 54 (Home and Community Based Care) and 56 (Long Term Health Care Facilities).

### **Hispanic or Latino legal** *(service: Legal Ethnicity Monthly)*

### **Hispanic or Latino legal YTD** *(service: Legal Ethnicity YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who self-identify as Cuban, Mexican, Puerto Rican, South or Central American or other Spanish culture or origin.

### **Hispanic or Latino Poverty legal** *(service: Legal Ethnicity by Poverty Monthly)*

### **Hispanic or Latino Poverty legal YTD** *(service: Legal Ethnicity by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who self-identify as Cuban, Mexican, Puerto Rican, South or Central American or other Spanish culture or origin.

### **Household Missing legal** *(service: Legal Household Status Monthly)*

### **Household Missing legal YTD** *(service: Legal Household Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose household status is missing.

### **Household Missing Poverty legal** *(service: Legal Household Status by Poverty Monthly)*

### **Household Missing Poverty legal YTD** *(service: Legal Household Status by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose household status is missing.

### **Housing legal** *(service: Legal Case Types Monthly)*

### **Housing legal YTD** *(service: Legal Case Types YTD)*

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

The Housing Legal subservice refers to closed case types that include landlord tenant eviction, warranty of habitability, mobile home tenant issues; real property foreclosure; real property-related predatory lending claims; mortgage issues.

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Housing codes 61 (Federally Subsidized Housing), 62 (Homeownership/Real Property [not foreclosure]), 63 (Private Landlord/Tenant), 64 (Public Housing), 65 (Mobile Homes), 66 (Housing Discrimination), 67 (Mortgage Foreclosures [not predatory lending/practices]), 68 (Mortgage Predatory Lending/Practices), and 69 (Other Housing).

**Income legal** *(service: Legal Case Types Monthly)*

**Income legal YTD** *(service: Legal Case Types YTD)*

The Income Legal subservice refers to closed case types that include SSI and Social Security eligibility, determination, reduction and overpayments; pension disputes; unemployment insurance eligibility; unemployment insurance eligibility, termination or reduction; state and local income maintenance programs where available including eligibility, termination, and reductions, including state supplements to SSI and stat-specific programs.

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Income Maintenance codes 71 (TANF), 72 (Social Security (not SSDI), 74 (SSDI), 75 (SSI), 76 (Unemployment Compensation), 77 (Veterans Benefits), 78 State and Local Income Maintenance), and 79 (Other Income Maintenance).

This case type does not include code 73 (Food Stamps).

**Lives Alone legal** *(service: Legal Household Status Monthly)*

**Lives Alone legal YTD** *(service: Legal Household Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and live alone.

**Lives Alone Poverty legal** *(service: Legal Household Status by Poverty Monthly)*

**Lives Alone Poverty legal YTD** *(service: Legal Household Status by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and live alone.

**Lives in LTC legal** *(service: Legal Household Status)*

**Lives in LTC legal YTD** *(service: Legal Household Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who live in long-term care facility.

**Lives in LTC Poverty legal** *(service: Legal Household by Poverty Status)*

**Lives in LTC Poverty legal YTD** *(service: Legal Household by Poverty Status YTD)*

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who live in long-term care facility.

**Lives with Others legal** *(service: Legal Household Status Monthly)*

**Lives with Others legal YTD** *(service: Legal Household Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who live in a multi-person household. These people can be related or unrelated to the consumer.

**Lives with Others Poverty legal** *(service: Legal Household Status by Poverty Monthly)*

**Lives with Others Poverty legal YTD** *(service: Legal Household Status by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who live in a multi-person household. These people can be related or unrelated to the consumer.

**Long-Term-Care legal** *(service: Legal Case Types Monthly)*

**Long-Term-Care legal YTD** *(service: Legal Case Types YTD)*

The Long-Term-Care Legal subservice refers to closed case types that include nursing home admission, discharge, room change, visitor access, refusal of facility to re-admit a resident after hospitalization or other leave of absence, other residents’ rights; support for transitions from a nursing home to a community setting or diversion from a nursing home to a community setting; home and community based services level of care eligibility disputes, and/or amount, category and/or duration of benefits, reductions and termination of such benefits. Medicaid eligibility for home and community-based services is recorded to the Health Care Legal subservice.

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Health codes 54 (Home and Community Based Care) and 56 (Long-Term Health Care Facilities).

**Male legal** *(service: Legal Gender Distribution Monthly)*

**Male legal YTD** *(service: Legal Gender Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose inner sense of one’s own gender is male.

**Male Poverty legal** *(service: Legal Gender by Poverty Monthly)*

**Male Poverty legal YTD** *(service: Legal Gender by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose inner sense of one’s own gender is male.

**Minority legal** *(service: Legal Minority Status Monthly)*

**Minority legal YTD** *(service: Legal Minority Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose self-reported racial and ethnic identity includes one or more of the

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

following: Asian American, Black or African American, Hispanic or Latino, Native Hawaiian and Pacific Islander, American Indian and Alaska Native.

**Minority Poverty legal** *(service: Legal Minority by Poverty Monthly)*

**Minority Poverty legal YTD** *(service: Legal Minority by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose self-reported racial and ethnic identity includes one or more of the following: Asian American, Black or African American, Hispanic or Latino, Native Hawaiian and Pacific Islander, American Indian and Alaska Native.

**Nat Hawaiian/Pac Island legal** *(service: Legal Race Distribution Monthly)*

**Nat Hawaiian/Pac Island legal YTD** *(service: Legal Race Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of Hawaii, Guam, Samoa or other Pacific Islands.

**Nat Hawaiian/Pac Island Poverty legal** *(service: Legal Race by Poverty Monthly)*

**Nat Hawaiian/Pac Island Poverty legal YTD** *(service: Legal Race by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of Hawaii, Guam, Samoa or other Pacific Islands.

**Non-Rural legal** *(service: Legal Geography Monthly)*

**Non-Rural legal YTD** *(service: Legal Geography YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who do not live in a rural area defined by the Rural-Urban Commuting Area (RUCA) codes defined at the zip code level.

**Non-Rural Poverty legal** *(service: Legal Geography by Poverty Monthly)*

**Non-Rural Poverty legal YTD** *(service: Legal Geography by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who do not live in a rural area defined by the Rural-Urban Commuting Area (RUCA) codes defined at the zip code level.

**Not Hispanic or Latino legal** *(service: Legal Ethnicity Monthly)*

**Not Hispanic or Latino legal YTD** *(service: Legal Ethnicity YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who do not self-identify as Cuban, Mexican, Puerto Rican, South or Central American or other Spanish culture or origin.

**Not Hispanic or Latino Poverty legal** *(service: Legal Ethnicity by Poverty Monthly)*

**Not Hispanic or Latino Poverty legal YTD** *(service: Legal Ethnicity by Poverty YTD)*

## **Sub-Service Definitions**

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who do not self-identify as Cuban, Mexican, Puerto Rican, South or Central American or other Spanish culture or origin.

**Not Minority legal** *(service: Legal Minority Status Monthly)*

**Not Minority legal YTD** *(service: Legal Minority Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose self-reported racial and ethnic identity does not include any of the following: Asian American, Black or African American, Hispanic or Latino, Native Hawaiian and Pacific Islander, American Indian and Alaska Native.

**Not Minority Poverty legal** *(service: Legal Minority by Poverty Monthly)*

**Not Minority Poverty legal YTD** *(service: Legal Minority by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose self-reported racial and ethnic identity does not include any of the following: Asian American, Black or African American, Hispanic or Latino, Native Hawaiian and Pacific Islander, American Indian and Alaska Native.

**Nutrition legal** *(service: Legal Case Types Monthly)*

**Nutrition legal YTD** *(service: Legal Case Types YTD)*

The Nutrition Legal subservice refers to closed case types that include SNAP eligibility, benefits, reductions or terminations.

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Income Maintenance code 73 (Food Stamps).

**Other Case Type legal** *(service: Legal Case Types Monthly)*

**Other Case Type legal YTD** *(service: Legal Case Types YTD)*

The Other Legal subservice refers to closed case types that do not apply to another subservices under the service Case Types. These cases may include medical and other debt collection, including repossession, bank account or wage garnishment, etc.; Fair Debt Collection Practices Act claims; predatory lending (housing and non-housing related); unfair and deceptive sales or marketing claims; disputes overloads; asserting the rights and supporting the legal authority of grandparents raising grandchildren; and Disability rights such as 504 or ADA claims.

**Other Gender legal** *(service: Legal Gender Distribution Monthly)*

**Other Gender legal YTD** *(service: Legal Gender Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose inner sense of one’s own gender is neither male or female.

**Other Gender Poverty legal** *(service: Legal Gender by Poverty Monthly)*

**Other Gender Poverty legal YTD** *(service: Legal Gender by Poverty YTD)*

## Sub-Service Definitions

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose inner sense of one’s own gender is neither male or female.

**Poverty Missing legal** *(service: Legal Poverty Status Monthly)*

**Poverty Missing legal YTD** *(service: Legal Poverty Status YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose poverty status is missing.

**Race Missing legal** *(service: Legal Race Distribution Monthly)*

**Race Missing legal YTD** *(service: Legal Race Distribution YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and whose self-identifying race is missing.

**Race Missing Poverty legal** *(service: Legal Race by Poverty Monthly)*

**Race Missing Poverty legal YTD** *(service: Legal Race by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and whose self-identifying race is missing.

**Rural legal** *(service: Legal Geography Monthly)*

**Rural legal YTD** *(service: Legal Geography YTD)*

Total number of unduplicated consumers who received at least one legal service during the report period and who live in a rural area defined by the Rural-Urban Commuting Area (RUCA) codes defined at the zip code level.

**Rural Poverty legal** *(service: Legal Geography by Poverty Monthly)*

**Rural Poverty legal YTD** *(service: Legal Geography by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who live in a rural area defined by the Rural-Urban Commuting Area (RUCA) codes defined at the zip code level.

**Utilities legal** *(service: Legal Case Types Monthly)*

**Utilities legal YTD** *(service: Legal Case Types YTD)*

The Utilities Legal subservice refers to closed case types that include utilities shutoffs; utilities billing disputes; utilities deposit disputes; utility diversion disputes; and utilities reasonable accommodation m

This case type may align with the following Legal Services Corporation Legal problem categories and codes: Consumer/Finance code 07 (Public Utilities) or 09 (Other Consumer/Finance).

**White legal** *(service: Legal Race Distribution Monthly)*

**White legal YTD** *(service: Legal Race Distribution YTD)*



### **Sub-Service Definitions**

*(Does not include Supplemental sub-services since these sub-services are more fluids; refer to “Guidelines for Delivering Supplemental Services and Sub-Services” for these sub-service definitions. Sub-services associated with legal services are grouped together in this section under Legal Services.*

Total number of unduplicated consumers who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of Europe, the Middle East or North Africa.

**White Poverty legal** *(service: Legal Race by Poverty Monthly)*

**White Poverty legal YTD** *(service: Legal Race by Poverty YTD)*

Total number of unduplicated consumers at or below poverty who received at least one legal service during the report period and who self-identify as having origins in any of the original peoples of Europe, the Middle East or North Africa.

# **Services by Program**

## Services by Program

### **ADRC Waiver**

Application Assistance  
Benefits Counseling  
Care Transition Actions  
Case Consultation  
Completed Care Transition  
Options Counseling  
Short Term Support

## Services by Program

# Congregate Housing Services Program (CHSP)

Case Management  
Chore  
Companion  
Congregate Meals  
COVID Cong Participant Frozen Delivered  
COVID Cong Participant Frozen Pick Up  
COVID Cong Participant Ready to Eat Delivered  
COVID Cong Participant Ready to Eat Delivered  
COVID Cong Participant Shel Stable Delivered  
COVID Cong Participant Shelf Stable Pick Up  
COVID Response Kit  
Day Care  
Foot Care  
Home Health Aide  
Homemaker  
Install/Purchase Med Assistance System  
Install/Purchase Med Assistance System with PERS  
Installation Personal Emergency Response  
Maintenance Medication Assistance System  
Maintenance Medication Assistance System with PERS  
Maintenance Personal Emergency Response  
Mileage  
Money Management

## Services by Program

# Connecticut Statewide Respite Care Program (CSRCP)

Case Management  
Companion  
Day Care  
Home Delivered Meals  
Home Health Aide  
Homemaker  
Live-In Companion  
Live-In Home Health Aide  
Live-In Personal Care Worker  
Personal Care Worker  
Respite  
SD Companion  
SD Fiscal Intermediary Fees  
SD Home Health Aide  
SD Homemaker  
SD Live-In Companion  
SD Live-In Home Health Aide  
SD Respite  
Skilled Nursing Visits  
Temporary Inpatient Care

## Services by Program

### Health Promotion

All health promotion services funded under Title IIID must be evidence-based. The link to the NCoA Evidence-Based Search Tool is <https://www.ncoa.org/evidence-based-programs> . This tool can be used to review evidence-based programs. The statewide program coordinator shall be notified when the AAA intends to fund one of the programs in this tool. All services provided under health promotion must be approved by the statewide program coordinator.

**NEW** – Each health-promotion service, except Health Screen /Clinic, now has two sub-services, an evidence based sub-service and a non-evidence based sub-service.

Chronic Disease Self-Management Education Programs

Dental Services

Fall Prevention – Clinical Assessments/Education

Fall Prevention – Physical Activity

Health Counseling

Health Education

Health Screen/Clinic

Mental Health Screening and Referral

Medication Management

Physical Activity

## Services by Program

### Legal Services

Legal Advice Month  
Legal Advice YTD  
Legal Age by Poverty Month  
Legal Age by Poverty YTD  
Legal Assistance  
Legal Case Types Month  
Legal Case Types YTD  
Legal Closed Cases Month  
Legal Closed Cases YTD  
Legal Consumers Age Month  
Legal Consumers Age YTD  
Legal Consumers Month  
Legal Consumers YTD  
Legal Ethnicity by Poverty Month  
Legal Ethnicity by Poverty YTD  
Legal Ethnicity Month  
Legal Ethnicity YTD  
Legal Gender by Poverty Month  
Legal Gender by Poverty YTD  
Legal Gender Month  
Legal Gender YTD  
Legal Geography by Poverty Month  
Legal Geography by Poverty YTD  
Legal Geography Month  
Legal Geography YTD  
Legal Household by Poverty Month  
Legal Household by Poverty YTD  
Legal Household Month  
Legal Household YTD  
Legal Limited Representation Month  
Legal Limited Representation YTD  
Legal Minority by Poverty Month  
Legal Minority by Poverty YTD  
Legal Minority Month  
Legal Minority YTD  
Legal Open Cases Month  
Legal Open Cases YTD  
Legal Poverty Month  
Legal Poverty YTD  
Legal Race by Poverty Month  
Legal Race by Poverty YTD  
Legal Race Month

## Services by Program

### **Legal Services** (Continued)

Legal Race YTD

Legal Representation Month

Legal Representation YTD

## **National Family Caregiver Support Program (NFCSP)**

Note: \* = Primarily a change in service category association.

\*\* = Service has a more substantial change. Service is either new, or an existing service that has a new definition, new unit of measure, or new subservices.

### **Services for Caregivers of Older Adults**

COVID NFCSP Bundled Food Purchase\*

COVID NFCSP Day Care\*

COVID NFCSP Grocery Delivery\*

COVID NFCSP Personal Protective Equipment\*

COVID NFCSP Respite In-Home\*\*

COVID NFCSP Respite Out-of-Home Day\*\*

COVID NFCSP Respite Out-of-Home Overnight\*\*

COVID NFCSP Shopping Service\*

NFCSP Benefits Education\*

NFCSP Caregiver Counseling\*\*

NFCSP Caregiver Support Groups Month\*\*

NFCSP Caregiver Support Groups YTD\*\*

NFCSP Caregiver Training\*\*

NFCSP Case Management\*\*

NFCSP Chore\*

NFCSP Companion\*

NFCSP Day Care\*

NFCSP Emergency Item\*\*

NFCSP Grocery Delivery\*

NFCSP Health and Wellness Supportive Item\*\*

NFCSP Home Health Aide\*\*

NFCSP Home Safety/Repair \*\*

NFCSP Homemaker \*

NFCSP Information and Assistance \*\*

NFCSP Installation Personal Emergency Response\*

NFCSP Internet\*

NFCSP Legal Assistance\*

NFCSP Live-In Companion\*

NFCSP Live-In Home Health Aide\*

NFCSP Live-In Personal Care Worker\*

NFCSP Maintenance PERS\*



## Services by Program

NFCSP Medical Consumable Supplies\*\*

NFCSP Medical Related Equipment\*\*

NFCSP Outreach\*

NFCSP Personal Care Worker\*

### **NFCSP Services for Caregivers of Older Adults** (Continued)

NFCSP Public Information Services\*\*

NFCSP Respite In-Home\*\*

NFCSP Respite Out-of- Home Day\*\*

NFCSP Respite Out-of-Home Overnight\*\*

NFCSP Safe Return \*

NFCSP Skilled Nursing Visits \*\*

NFCSP Software/Application \*\*

NFCSP Technical Devices\*\*

NFCSP Technical Installation\*

NFCSP Telephone Jack Installation PERS\*\*

NFCSP Temporary Inpatient Care\*

NFCSP Transportation\*\*

NFCSP Website Contact\*\*

SD COVID NFCSP Respite In-Home\*\*

SD NFCSP Case Management\*\*

SD NFCSP Companion\*

SD NFCSP Fiscal Intermediary Fee

SD NFCSP Home Health Aide\*

SD NFCSP Homemaker\*

SD NFCSP Live-In Companion\*

SD NFCSP Live-In Home Health Aide\*

SD NFCSP Respite In-Home \*\*

### **NFCSP Services for Relative Caregivers of Children**

NFCSP Child Respite In-Home

NFCSP Child Respite Out-of-Home Day

NFCSP Child Respite Out-of-Home Overnight\*\*

NFCSP Grandparent Emergency Item\*\*

NFCSP Grandparent Internet\*\*

NFCSP Grandparent Non-Emergency Item\*\*

NFCSP Grandparent Technical Devices\*\*

NFCSP Grandparent Technical Installation\*\*

NFCSP Respite In-Home\*\*

NFCSP Respite Out-of- Home Day\*\*

NFCSP Respite Out-of-Home Overnight\*\*

## Services by Program

### **NFCSP Respite Services by Type and Associated Care Recipient Services**

There is a service category in Aging and Disability associated with type of respite.

#### **NFCSP Respite In-Home**

COVID NFCSP Respite In-Home  
NFCSP Child Respite In-Home  
NFCSP Companion  
NFCSP Home Health Aide  
NFCSP Homemaker  
NFCSP Live-In Companion  
NFCSP Live-In Home Health Aide  
NFCSP Live-In Personal Care Worker  
NFCSP Personal Care Worker  
NFCSP Respite In-Home  
NFCSP Skilled Nursing Visits

#### **NFCSP Respite Out-of-Home Day**

COVID NFCSP Day Care  
COVID NFCSP Respite Out-of-Home Day  
NFCSP Child Respite Out-of-Home Day  
NFCSP Day Care  
NFCSP Respite Out-of-Home Day

#### **NFCSP Respite Out-of-Home Overnight**

COVID NFCSP Respite Out-of-Home Overnight  
NFCSP Child Respite Out-of-Home Overnight  
NFCSP Respite Out-of-Home Overnight  
NFCSP Temporary Inpatient Care  
SD COVID NFCSP Respite Out-of-Home Overnight  
SD NFCSP Respite Out-of-Home Overnight

## Services by Program

### Supplemental Services by Domain

There is a service category in Aging and Disability associated with each domain.

#### **Assistive Technology/Durable Equipment/Emergency Response**

NFCSP Grandparent Technical Devices

NFCSP Installation PERS

NFCSP Maintenance PERS

NFCSP Medical Related Equipment

NFCSP Safe Return

NFCSP Technical Devices

NFCSP Telephone Jack Install PERS

#### **Consumable Supplies**

COVID NFCSP Bundled Food Purchase

COVID NFCSP Grocery Delivery

COVID NFCSP Personal Protective Equipment

NFCSP Emergency Item

NFCSP Grandparent Emergency Item

NFCSP Grandparent Internet

NFCSP Grandparent Non-Emergency Item

NFCSP Grandparent Technical Installation

NFCSP Grocery Delivery

NFCSP Health and Wellness Supportive Item

NFCSP Internet

NFCSP Medical Consumable Supplies

NFCSP Software/Application

NFCSP Technical Installation

#### **Home Modifications/Repairs**

NFCSP Home Safety/Repair

#### **Legal and/or Financial Consultation**

NFCSP Legal Assistance

#### **In-Home Services**

NFCSP Chore

#### **Transportation Services**

NFCSP Transportation

#### **Other**

COVID NFCSP Shopping Service

## Services by Program

### **Nutrition Services**

Congregate Meals  
Congregate Meals Eligible No ID  
Congregate Meals Non-Participant  
Congregate Nutrition Education  
COVID Cong Participant Frozen Delivered Meal  
COVID Cong Participant Frozen Pick-Up Meal  
COVID Cong Participant Shelf-Stable Delivered Meal  
COVID Cong Participant Shelf-Stable Pick-Up Meal  
COVID Cong Participant Ready-to-Eat- Delivered Meal  
COVID Cong Participant Ready-to-Eat Pick-Up Meal  
COVID HD Participant Frozen Meal  
COVID HD Participant Shelf-Stable Meal  
Home Delivered Meals  
Home Nutrition Education  
Nutrition Assessment  
Nutrition Counseling